



**De'Longhi**

[www.delonghi.co.uk](http://www.delonghi.co.uk)

For UK Only

## Guarantee Information

### **We believe in our products.**

At De'Longhi, we make appliances that are built to last. That's why everything we sell comes with at least a one-year guarantee (with some products offering even longer coverage - see below).

### **Keep your receipt!**

Please hang onto your proof of purchase. You'll need it if you ever need to use your guarantee.

### **Need help with your product?**

If something goes wrong with your machine, our Customer Care team is on hand to help. Just visit our website: [www.delonghi.com/en-gb](http://www.delonghi.com/en-gb)

### **Irish customer?**

Go to <https://www.delonghi.com/en-ie> for support.

### **What about my rights?**

This guarantee adds to your statutory consumer rights, which remain completely unaffected.

### **What's covered?**

During your guarantee period, we'll do our best to repair any parts of your appliance (except for glass and porcelain) free of charge and replace them if necessary, as long as:

- You tell us about the problem promptly
- The appliance hasn't been modified or misused
- Only authorised De'Longhi service agents have attempted repairs
- The product isn't second-hand or used communally or commercially
- The problem wasn't caused by poor maintenance, aftercare or cleaning

Any repaired products will continue being covered for the remainder of your original guarantee period.

### **How long is my product covered?**

- Air Purifiers: 2 years
- Bean to Cup and Manual Espresso Machines: 2 years
- Dehumidifiers: 2 years
- Convector Heaters: 3 years
- Radia S Oil Filled Radiators: 5 years
- Dragon Oil Filled Radiators: 10 years



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