



You can rely on Defy. To simplify.



**SI2303**

# INSTRUCTION MANUAL

## STEAM IRON

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**Read this manual before operation of the appliance!**

**Dear Customer,**

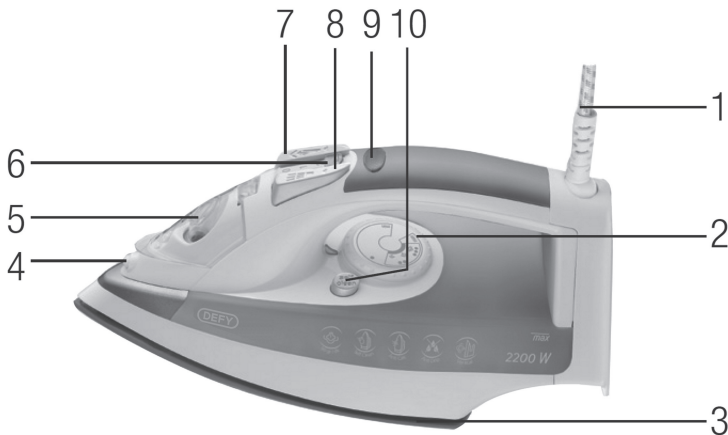
Congratulations on the purchase of your new Defy appliance!

Please read this manual carefully before using your appliance for the first time and then store it within easy reach for future reference. We trust you will enjoy years of trouble free use.

**The user manual:**

- This manual will provide you with information on how to safely operate and care for your appliance in order that you gain the maximum benefit from it.
- Pay particular attention to any safety instructions.

**Controls and parts**



1- Power cable	Thermostat heat setting :	<b>Yes</b>
2- Temperature adjustment button	Dry Ironing :	<b>Yes</b>
3- Ceramic coated base	Shock steam :	<b>Yes</b>
4- Water spray	Water spray :	<b>Yes</b>
5- Water refill lid	Anti-drip feature :	<b>Yes</b>
6- Steam adjustment button	Thermic fuse :	<b>Yes</b>
7- Shock steam button	Vertical steaming :	<b>Yes</b>
8- Water spray button	Lime protection system :	<b>Yes</b>
9- Thermostat warning light	Lime removing system :	<b>Yes</b>
10- Lime removing button		

# 1 Safety and set-up

Please read this instruction manual thoroughly prior to using this appliance! Follow all safety instructions in order to avoid damages due to improper use!

Keep the instruction manual for future reference. Should this appliance be given to a third party, than this instruction manual must also be handed over.

## General safety

- Do not use the appliance outdoors or in the bathroom.
- No responsibility shall be assumed for damages arising from misuse or improper handling of the appliance.
- Do not leave this appliance unattended while it is in use. Extreme caution is advised when the appliance is being used nearby children and people with limited physical, sensorial or mental capacities.
- Do not open the casing of the appliance under any circumstance. No responsibility shall be assumed for damages arising from improper usage.
- Our Household Appliances comply with the applicable safety standards; therefore, in case of any damage to the appliance or power cord, it should be repaired or replaced by the dealer, service centre or an authorised specialist to avoid any danger. Faulty or unqualified repair work may be dangerous and cause risk to the user.
- Only use the original parts or parts recommended by the manufacturer.
- To ensure safe operation of the appliance, do not attempt to change the safety features in any way.

## Electrical safety

- Never use this appliance with damp or wet hands.
- The iron must always be unplugged before filling the water tank with water.
- Ensure that your supply power source complies with the information on the rating plate. To disconnect the appliance from the power source unplug it.
- For additional protection, this appliance should be connected to a household residual current device with a rating of no more than 30 mA. For recommendations, consult your electrician.

- Pay attention not to step or trip on the power cable when using the appliance.
- Place the appliance so that the plug is always accessible.
- Never touch the plug of the appliance with damp or wet hands.
- Unplug the appliance before each cleaning and when the device is not in use.
- To avoid damage to the power cord, do not allow it to be squeezed, twisted or rubbed against sharp edges. Keep the power cord away from hot surfaces and naked flame.
- Do not pull on the power cable of the appliance to disconnect it from the power supply and never wrap the power cable around the appliance.
- Do not use this appliance with an extension cord.
- Do not immerse the appliance, the power cord or the plug in water or in any other liquid.

## Product safety

- Do not put the appliance on hot surfaces (gas, electric or coal stove, etc.). Keep this appliance away from all kinds of hot surfaces.
- To avoid injury or material damages, always keep your hair, clothes and all other belongings away from the appliance when it is in use.
- **Warning - Risk of Burning! Do not touch the hot base plate of the iron. Do not lean on the iron when it is in use. Hot air will come out from the appliance during operation! Hold the iron only by its handle.**
- If this appliance drips or leaks water or has other failures, it must be checked and repaired by an authorized service specialist. Do not use this appliance until it is repaired.
- Do not allow the iron to come into contact with zippers, metal buttons or other metal parts as these may damage the base plate of the iron.

## Safety and set-up

- Make sure that the iron is always placed on a storing stand and switched off before leaving the appliance unattended.
- Never direct the hot base plate of the appliance to people, pets or other electrical appliances when steam is coming out.
- After using, leave the appliance to cool down completely in a safe place away from reach of children and people with limited physical, sensorial or mental capacities. Wait until the appliance cools down completely before storing it. Unattended hot irons may cause burns and injuries!
- The surface on which you will use and place the iron should be stable.
- Before placing the iron onto your ironing board, make sure that the floor where you will place the ironing board is stable.

### Intended use

This appliance is intended for household use only.





### Child safety

- Danger of suffocation! Keep all the packaging materials away from children.
- **This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities or lack of experience and knowledge, unless they have been given supervision or instruction concerning the use of the appliance by a person responsible for their safety.**
- **Children should be supervised to ensure that they do not play with the appliance.**
- When the appliance is in use or left to cool down, keep children away from the device and its power cord.

## 2 Preparation

### Initial use

1. Remove all package materials, labels and protective foil and dispose of them in accordance with the applicable legal regulations.
2. Please clean the outer parts of the appliance as described in the section "Cleaning and Maintenance".
3. Place the appliance on an even, stable, dry and non-slip surface.

	During first use, a light odor may arise from the iron. This condition will disappear after the first few uses.
	<b>WARNING:</b> When your iron is filled with excessive water, it may overflow. To avoid this, when you hold your iron horizontally, make sure that the level of water in the appliance does not exceed the MAX. line.
	The "CLICK" sound you hear during ironing, is because of the anti-drip feature of your appliance. This is a normal sound.
	In order to generate steam, the base (3) of your iron has to rise to a certain level of temperature. By means of the "anti-drip" feature of your iron, water dripping from the base (3) of the iron should be prevented until the temperature of the base becomes ready to generate steam.

- This appliance is intended for use with tap water. If your tap water is excessively limy, we recommend you use a mixture of tap water with potable water. Prior to ironing for the first time, fill twice and vaporize. Meanwhile, use the shock steam button (7) frequently. In this way, both the steam performance will improve and any dust particles which may have penetrated through the steam channels will be cleaned out.

## Preparation

- If water runs out during ironing, unplug the iron, then the water can be topped up without waiting for the iron to cool down.
- When the iron does not spray water, to eliminate any possible blocking, close the spray hole with your finger and press on the spray button (8) several times.
- Iron your garments which require a low temperature first and then those requiring high temperatures. If the temperature is reduced when the appliance has a high temperature setting, it might be necessary to wait for 3 to 4 minutes for the heat to come down to the set level.

### Ironing tips

- In order to learn the appropriate ironing temperature to be used for the garment, always read the care label on your garment before setting the temperature.
- As the iron gets warmer in a shorter time compared to the time elapsing to cool it down, synthetics, silks and other fabrics alike should be ironed at the beginning by using lower temperature settings.
- If the garment is made of a blend of different fabrics, always start ironing by using the lowest temperature setting first.
- Silk and other textiles which tend to brighten must be ironed on the reverse side. Velvets and other lustrous fabrics must be ironed under little pressure and in one direction only. Always keep the iron moving during ironing.
- Do not use the steam function when ironing colored silk clothes. This may cause stains.
- Garments made of 100% pure wool can be ironed using steam. Preferably set the temperature control button to the MAX setting and lay a dry towel between the garment and the iron.
- Ironing wool garments can cause them to 'shine'. It is therefore recommended to iron such garments inside out.



**WARNING:** Never iron on metal parts, such as zippers, rivets, or metal buttons as they could damage the base plate of the iron. Always iron around these metal parts.

## 3 Operation

### Filling the water reservoir

- Always unplug the appliance. Pull the steam adjustment knob (6) forwards to the off position.
- Open the water refill lid (5) on the iron. Fill the water.
- Close the water refill lid (5).
- Even if you will iron your garments without steam; water should be available in the appliance in order to use the water spray (4) when you need it.
- Do not fill the water reservoir with perfume, vinegar, laundry starch, lime removers or other products or chemicals which shall facilitate the ironing process.
- If your tap water is excessively limy, we recommend you to use a mixture of tap water with potable water.

### Setting the temperature

- After you plug in your iron, set the temperature according to the type of your fabric by means of the temperature setting button (2). Make sure the iron stands in a vertical position until it becomes ready for ironing.
- Increase the temperature of the appliance by turning the temperature setting button (2) clockwise. If steam ironing will be made use of, the temperature setting button should be in the range which falls within the steam mark.

When setting the temperature of your appliance, we recommend you to consider the following table.

Fabric Type	Temperature Setting	Steam Setting
Synthetic	•	Without steam
Silk	•	Without steam
Wool	••	Steam
Cotton	•••	Steam
Linen - Jeans	Max	Steam



**WARNING:** Never direct the steam onto clothes on people or garments on pets.

## Operation

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- Read the care label on your garment before setting the temperature of the iron.
- If you don't know the fabric of your garment, first iron an invisible part of your garment and determine a correct ironing temperature for it.
- In order to prevent bright stains that may form on synthetic fabrics such as silk, iron on the reverse side of the fabric. To prevent stain formation, do not use the spray feature.

### Steam ironing

- Set the desired steam level by pushing the continuous steam adjustment button (6), between the spray and steam buttons, backwards.
- When using steam ironing, ensure that the temperature setting button (2) falls within the range marked for steam. When the thermostat light switches off, it means that the base temperature has reached the correct level to generate steam.

### Dry ironing

- In order to make use of dry ironing, you should bring the steam setting knob (6) to the off position. Having water in the iron would be advantageous; you may use the spray button when necessary.

### Shock steam

- During ironing, in order to remove tenacious creases, activate strong steam by pressing on the shock steam button (7) 3-4 times in 5-second intervals.
- When you start to iron, shock steam may not emit during the first few presses. In order for shock steam to function, the temperature setting button (2) should be at ... or a higher level.
- You can iron creased parts of garments with extra steam power by pressing the shock steam button (7) during steam ironing. However if this process is maintained without an interruption, water may also emit from the iron base (3) along with the steam.

### Water spray

- Ensure that there is sufficient water available in the water reservoir in order to use the spray (8) feature. To help remove tenacious creases, press the spray button whilst dry or steam ironing.

### Vertical steam

- While the iron is in a vertical position, press the shock steam button (7) and with the steam generated wrinkles and creases can be removed from hung curtains and garments on the hanger.



**WARNING: Never direct the steam to clothes on the people or the garments on pets.**

### Energy saving



#### To save energy

- You should use an appropriate temperature setting. If you do not know the appropriate temperature setting, start from the lowest setting and increase the temperature until the fabric is ironed well.
- For best ironing results, try to use the steam at intervals. Using steam continuously will cause more surplus humidity on your garments which may lead to re-creasing of your garments while losing the extra humidity.

## 4 Cleaning & maintenance

### Cleaning

1. Switch off and unplug the appliance before each cleaning process.
2. Wait until the iron cools down completely.
3. Use a slightly damp cloth to clean the outer surface of the iron, then wait until the iron dries completely.
4. Wipe the sediments and residues on the base plate with a slightly damp cloth and soft, nonabrasive liquid cleaner as necessary.

	<b>WARNING:</b> When you have finished ironing, unplug the appliance. Drain the water in the reservoir. Drain the water in the reservoir by opening the refill cover (5) and tilting the iron to the front.
	<b>WARNING:</b> Never use gasoline, solvent and abrasive cleaning agents or hard brush to clean this appliance.

### Lime removing feature (Self-Clean)

This minimizes lime particle accumulation in the steam reservoir of the iron.

Use the self-clean feature once in every 2 to 3 weeks. If the water in your area is very hard (if lime particles fall down from the base of the appliance), we recommend that you use the self-clean function more frequently.

- Always unplug your iron.
- Fill the water reservoir up to Max. level.
- Do not add vinegar etc. and other lime removing substances into the water reservoir.
- Push the steam adjustment knob (6) forward to the ironing without steam ironing position. Make sure it is on minimum level during the process.
- Plug in the appliance to a grounded outlet and set the temperature setting button (2) to maximum. Wait until the thermostat warning light (9) goes off. Set the temperature setting button to minimum and unplug the iron.

- Keep the iron over the sink, push the lime removing (self clean) (10) button and shake the iron back and forth until the water in the water reservoir is empty.
- During this process, the water in the tank quickly comes down into the steam generation reservoir and is released through the base plate holes along with the lime particles (if any).
- Unplug the appliance and gently move it on an old cloth. Keep ironing until the water and lime stains left on the base are removed. Wait until the iron cools down before storing it.

### Lime protection system

(Anti-Calc)

The lime protection system in the water tank of your iron prevents clogging of the steam holes. The lime protection system is always active and there is no need to replace it.

### Storage

- If you do not intend to use the steam iron for a long time, please store it responsibly.
- Make sure that the iron is unplugged and cooled down completely before storing it.
- Empty the water reservoir.
- Please keep the steam iron and its accessories in their original packages.
- Store them in a cool and dry place.
- Make sure that the appliance is stored in a place out of the reach of children.

### Environmental note

This appliance has been made from high quality materials and parts which can be reused and are suitable for recycling.

Do not dispose of the appliance with normal household waste at the end of its service life. Consult your local authorities for disposal information and facilities available.

### Help protect the environment by recycling used appliances.

## 5 Troubleshooting

**Although the iron is plugged in, base (3) does not heat up.**

- The appliance may be improperly connected. >>> Check the plug and power cable (1) of the iron.
- The temperature setting button (2) may be at the Min. position. >>> Turn the temperature setting button (2) up to the steam sign.

**Iron does not generate steam.**

- Water reservoir may not contain a sufficient amount of water. >>> Fill the water reservoir with water up to Max level.
- The steam adjustment button (6) may be at the "0" position. >>> Turn the steam adjustment knob to the steam position. >>> Iron base (3) may not be hot enough. "Anti-Drip" system which prevents water dripping may be active. Turn the iron temperature setting button (2) up to the steam sign. Seat the iron in a vertical position and wait for the base to heat up.

**Shock Steam – Vertical Steam does not function.**

- These functions may have been used too frequently in a very short period of time. >>> Keep ironing at a horizontal position and wait for a while before using the shock steam function again. >>> Iron base may not be hot enough. Turn the iron temperature setting button up to the steam sign. Seat the iron in a vertical position and wait for the base to heat up.

**Water drops fall down onto the fabric during ironing.**

- You may not have fully closed the water refill lid (5). >>> Close the water refill lid completely.

**Sediments and particles drop off from the base during ironing.**

- If the water you use for your iron is too limy, such sediments may form. >>> Use the self-clean function once and repeat if necessary. In your next ironing session, add soft water into your appliance.

**The appliance drops water after it cools down or is stored.**

- You may have left the iron in a horizontal position while there is water in its reservoir. >>> Empty the water reservoir.

**Stains on the ironing base.**

- Wet garments might have been ironed and the iron base (3) has lime stains. >>> After the appliance cools down to a satisfactory level, wipe the iron base (3) with a microfiber knitted or cotton cloth soaked in vinegar.

### Technical data



This product conforms to the European directives 2004/108/EC, 2006/95/EC, 2009/125/EC and 2011/65/EU.

**Power supply:** 220-240 V~, 50/60 Hz

**Power consumption:** 2200 W

**Isolation class:** 1

**Shock steam amount:** 90 g/min

**Technical and design modifications reserved.**

Record in the space below the listed information for future reference.

SERIAL NUMBER.....

DATE OF PURCHASE.....

PURCHASED FROM.....

.....

Please register your product at

**www.defy.co.za**

DEFY APPLIANCES (PTY) LTD

P.O.BOX 12004

JACOBS

DURBAN

4026

SOUTH AFRICA



## Service Centres

If you have followed the instructions and still have a problem, contact the nearest Defy Service Centre. They will be able to advise you on any aspect of the appliance.

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### South African Service Agents:

#### **BLOEMFONTEIN**

160 Long Street, Hilton, Bloemfontein 9301  
Tel: 051 400 3900  
[Bloemfontein.Service@defy.co.za](mailto:Bloemfontein.Service@defy.co.za)

#### **CAPE TOWN**

5A Marconi Rd. Montague Gardens, 7441  
Tel: 021 526 3000  
[CapeTown.Service@defy.co.za](mailto:CapeTown.Service@defy.co.za)

#### **DURBAN**

35 Intersite Avenue, Umgeni Business Park,  
Durban, 4051  
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[Durban.Service@defy.co.za](mailto:Durban.Service@defy.co.za)

#### **EAST LONDON**

16 Bowls Rd. Arcadia, East London, 5201  
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#### **JOHANNESBURG**

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[Gauteng.Service@defy.co.za](mailto:Gauteng.Service@defy.co.za)

#### **POLOKWANE**

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Tel: 0152 92 1166 / 7 / 8 / 9  
[Polokwane.Service@defy.co.za](mailto:Polokwane.Service@defy.co.za)

#### **PORT ELIZABETH**

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Tel: 041 401 6400  
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#### **PRETORIA**

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0082  
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### Sub-Saharan Africa Service Agents:

#### **ZAMBIA: SOUTHGATE INVESTMENTS LTD**

Plot 1606, Sheki Sheki Road  
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[sgiservicecentre@microlink.zm](mailto:sgiservicecentre@microlink.zm)

#### **NAMIBIA: ATLANTIC DISTRIBUTORS (PTY) LTD**

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P.O. Box 21158, Windhoek, Namibia  
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[atlantic@mweb.com.na](mailto:atlantic@mweb.com.na)

#### **ZIMBABWE: TRADECOMAFRICA**

Trade Com Africa, 183 Loreley Crescent  
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Cell: +263 772 469010  
Cell: +263 772 469011

#### **BOTSWANA: RAY MORGAN AGENCIES**

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Kgale View, Gaborone  
Botswana  
Tel: +267 390 3996 / 390 3912  
Fax: +267 318 7376  
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[service@rma.co.bw](mailto:service@rma.co.bw); [raja@rma.co.bw](mailto:raja@rma.co.bw)

#### **SWAZILAND: LYND'S DISTRIBUTORS**

P.O Box 716, Mbabane, Swaziland, H100  
Tel: (00268) 2515 4310/8  
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#### **MOZAMBIQUE: COOL WORLD. LDA**

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[coolworldlda@hotmail.com](mailto:coolworldlda@hotmail.com)  
Nosso Show Room  
Av: da Industrias, Parcela No.735 \* 735A  
Machava, Maputo

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**OTHER AREAS ARE SERVICED BY OVER 200 AUTHORISED SERVICE AGENTS.  
PLEASE CONSULT THE NEAREST REGIONAL DEFY SERVICE CENTRE FOR DETAILS.**

## 7 Warranty

This certificate is issued by DEFY APPLIANCES (PTY) LIMITED manufacturers of Defy and Ocean products, hereinafter the Company, to the original purchaser only, of the appliance described on the certificate and shall constitute the only warranty given in respect of this appliance.

The Company warrants to the original purchaser that for a period of ONE YEAR from date of purchase the appliance is free from defect under normal domestic use, both in workmanship and material, subject to the following conditions.

1. Repair or replacement of any part of this appliance, found by the Company to be defective, shall be at the election of the Company. The Company reserves the right to effect such service through any of its Service Divisions or Authorised Service Dealers. The cost of such service shall be borne by the Company in full, provided that the appliance is located no further than 50km from a Company Service Centre or an Authorised Service Dealer. Where the appliance is located beyond the 50km radius, the purchaser shall be liable for the standard travelling charges, as determined by the Company.
2. Vitreous enamelware, fuses and lamps are specifically excluded from these warranties. It is an express condition of these warranties that the purchaser takes due care and attention in the use and maintenance of the appliance. Abuse, misuse in conflict with operating instructions, connection to incorrect voltages and subjection to commercial use shall release the Company from its obligations.
3. This warranty shall become void and cease to operate if the appliance is dismantled by, or any repairs to the appliance are effected by any persons not duly authorised by the Company, or if substitute parts not approved by the Company are used in the appliance, or if the serial number of the appliance is removed.
4. The Company shall not be responsible for damages resulting from fire, flood, civil disturbances or any Act of God. The Company shall not, in terms of these warranties be responsible nor held liable for any consequential loss or damage of any kind caused by or due to the failure or malfunction of the appliance.
5. The Company shall not be responsible for transportation or other costs other than those incurred within the provisions of Point 1 of this Certificate.
6. **For warranties in the Republic of South Africa and Sub-Saharan Africa, please contact your nearest Defy office. Please refer to page 9 for respective South African service agents and Sub-Saharan Africa service agents.**
7. Where service is requested under warranty and no fault or defect can be found by the Company, all costs incurred will be for the purchaser's account.
8. This Certificate as well as your invoice will serve as proof of purchase. For the purpose of warranty, it will be essential to produce this Certificate and invoice. Failure to do so, will render the purchaser liable for service costs.

**KEEP THIS CERTIFICATE AND SALES INVOICE AS PROOF OF  
PURCHASE FOR WARRANTY PURPOSES.**