

## Guarantee

We grant a **three-year guarantee** from the date of purchase.

This product was manufactured using the latest production techniques and has undergone thorough quality control inspection. We guarantee that the product is in perfect condition.

We will remedy all defects in workmanship or materials within the guarantee period. If, contrary to our expectations, a defect is found, please contact our customer care service at the following e-mail address:

**service@tchibo.de**

Our customer consultants will be pleased to advise you on further procedure.

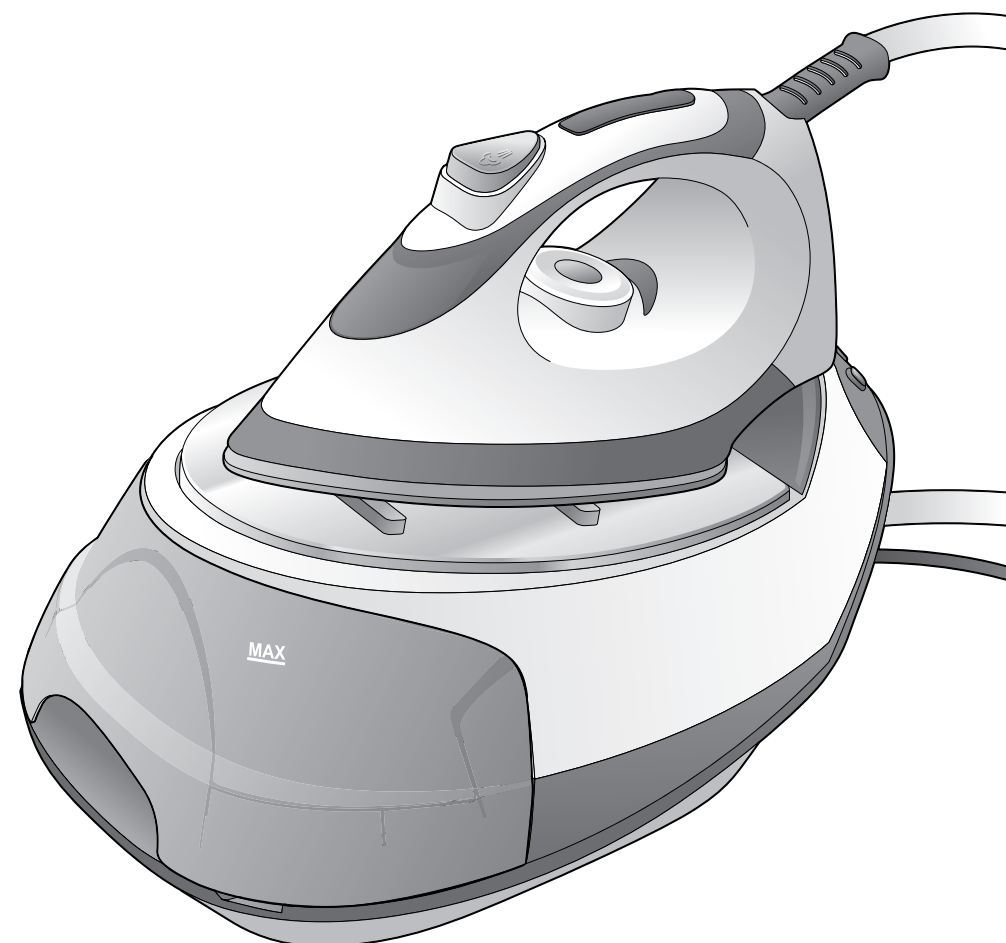
Damage due to improper use, failure to decalcify as well as worn parts and consumables, are not covered by the guarantee.

Please have the product number at hand in case of any queries.

**Product number: EN 280 962**



# Steam Iron Set





## Instructions for use and guarantee

Tchibo GmbH D-22290 Hamburg • 62194FV01XII02

### Disposal

The article and its packaging have been manufactured from valuable materials that can be recycled. Recycling reduces the amount of refuse and helps to preserve the environment.

Dispose of the **packaging** at a recycling point which sorts materials by type. Make use of the local facilities provided for collecting paper, cardboard and light-weight packaging.

 **Appliances** marked with this symbol must not be disposed of along with normal household refuse.  
 You are legally obliged to dispose of old appliances separately from household waste. Information about where old appliances can be disposed of free of charge is available from your local authorities.

Fault / remedy

No steam is coming out.	<ul style="list-style-type: none"><li>• The water tank is empty. / The <b>water tank</b> indicator light comes on.</li><li>• The steam release button on the iron has not been pressed.</li><li>• The temperature control dial is set too low.</li></ul>
Very little steam is coming out.	<ul style="list-style-type: none"><li>• If the amount of steam decreases while you are ironing, press the steam release button to switch off the steam ironing function to allow more steam to build up again inside the pressurised steam container.</li></ul>
It takes a very long time before the <b>steam</b> indicator light comes on.	<ul style="list-style-type: none"><li>• If the pressurised steam container has not been cleaned for some time, limescale residues may prolong the heating up time.</li></ul>
Water drips out of the steam vents in the sole-plate while steam ironing.	<ul style="list-style-type: none"><li>• The temperature control dial is set too low. It must be set to at least ••.</li></ul>
A small amount of water sometimes collects beneath the base station.	<ul style="list-style-type: none"><li>• There is a safety valve on the bottom to prevent too much pressure building up in the pressurised steam container. This occasionally opens. This is not a fault. If necessary, place a waterproof mat under the base station.</li></ul>
There are substantial amounts of water in the area around the water tank.	<ul style="list-style-type: none"><li>• Check that the water tank has been fitted correctly (see “Preparing the steam iron set before first-time use” - “Filling the water tank”).</li><li>• If the water tank has been removed for some time, a small amount of water may come out of the joins. This is not a fault. Wipe it off carefully.</li></ul>
You can hear hissing noises or the electric pump during use.	<ul style="list-style-type: none"><li>• Normal operating noises. This is not a fault.</li></ul>

Dear Customer

Your new steam iron set takes the work out of ironing.

The removable water tank holds approximately one litre, so it makes light work of big piles of ironing and you won't have to stop to top up the water.

You can switch the steaming function on and off using the steam release button.

Smoothing hanging garments or delicate fabrics is effortless - just steam them from a short distance away.

We hope you will be entirely satisfied with your purchase.

Your Tchibo Team

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Technical specifications

Model:	280 962
Mains voltage:	230 V ~ 50 Hz
Power:	max. 2300 watts
Capacity	
Water tank:	approx. 1 l (to <b>MAX</b> mark)
Pressurised steam container:	approx. 0.5 l
Steam pressure:	approx. 3.5 bar
Steam output rate:	approx. 65 g/min.
Protection class:	I
Ambient temperature:	+10 to +40 °C
Made exclusively for:	Tchibo GmbH, Überseering 18, 22297 Hamburg, Germany

In the course of product improvement, we reserve the right to make technical and optical modifications to the article.



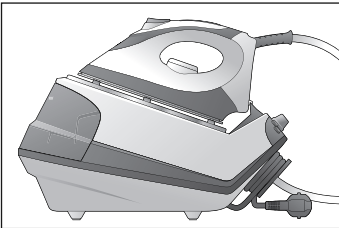
5. To prevent scalds, lay a cloth over the pressurised steam container lock before carefully undoing it. If residual steam escapes, it will be absorbed by the cloth first.
6. Unscrew the lock on the steam container and remove the cloth together with the lock.
7. Empty the steam container over a washbasin.
8. Fill the pressurised steam container with clear water and screw the lock back on.
9. Shake the base station carefully to loosen any remaining limescale that may have formed inside the container and shake the water out again.  
Repeat this procedure until the water runs out clear and clean and there is no more residue.

There must always be water inside the pressurised steam container. You will therefore then need to refill the steam container with water.

10. Fill the pressurised steam container with about 400 ml of clear, clean water and screw the container lock back on.

#### Putting the steam iron set away

1. Empty the water tank.

2.  Wind the mains cord around the cord storage and place the iron on the iron rest.

3. Store the appliance out of children's reach.

#### About these instructions

This product is equipped with safety features. Nevertheless, read the safety warnings carefully and only use the product as described in these instructions to avoid accidental injury or damage. Keep these instructions for future reference. If you pass this product on to someone else, remember to include these instructions.

Symbols used in these instructions:



This symbol warns against the danger of injury.



This symbol warns against the danger of injury caused by electricity.

The term **DANGER** warns against possible severe injuries and danger to life.

The term **WARNING** warns against injuries and severe material damage.

The term **CAUTION** warns against slight injuries or damage.



This indicates supplementary information.

## Safety warnings

### Intended use

- This steam iron set is intended to iron standard fabrics.
- The product is suitable for use in dry interior rooms. Do not use it outdoors or in rooms where there is high humidity.
- The article is intended for private use and is not suitable for commercial purposes.

### **DANGER to children and people restricted in their capability of using electrical appliances**

- This appliance can be used by children aged 8 and over and people with ... reduced physical, sensory or mental capabilities or ... lack of experience and/or knowledge provided they are ... supervised or ... have been trained in the safe use of the appliance and ... understand the potential dangers.  
Cleaning and maintenance must not be carried out by children without supervision.  
Children must not be allowed to play with the appliance.  
From the time the appliance is switched on and has fully cooled down, the steam iron set and its mains cord must be kept out of the reach of children under the age of 8.
- Keep packing material away from children.  
There is a risk of suffocation!

### **DANGER from electricity**

- Only the water tank may be filled with water for use. The pressurised steam container in the base station may only be filled directly with water for cleaning and then topped up afterwards. However, the base station and iron must never be immersed in water or other liquid as this could result in electric shock. Protect the appliance from drips and splashes of water.
- Do not touch the product with damp hands.
- No moisture must be allowed to enter the circular grooves around the opening on the pressurised steam container.  
If this does however happen, place the base station upright and leave it to dry for at least twelve hours.
- Do not direct the steam at electrical devices or wall sockets.  
Press the steam release button to switch off the steaming function before placing the iron on the iron rest on the base station.

### Cleaning the iron and base station

1. Wipe the iron and base station as and when necessary with a slightly dampened cloth.
2. Dry the iron and base station carefully.

### Cleaning the water tank

1. Remove and empty out the water tank.
2. Fill the water tank to about two thirds full with fresh tap water and swill it around carefully to loosen any impurities. Pour out the water.

### Cleaning the pressurised steam container



#### **DANGER** - risk of fatal electric shock

No moisture must be allowed to enter the circular grooves around the opening on the pressurised steam container.  
However, if this does happen, place the base station in an upright position and leave it to dry for at least twelve hours.



#### **WARNING** - risk of scalding

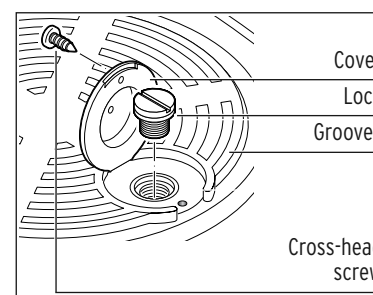
Hot steam will rise up when the hot pressurised steam container is opened. Let the appliance cool down completely and empty the water tank before unscrewing the lock on the pressurised steam container.

#### **CAUTION** - material damage

Remove any limescale residue from the pressurised steam container regularly and at least every three months.


1. Unplug the mains plug from the wall socket and take the iron off the base station.
2. Remove and empty out the water tank.

3.



Turn the base station over so you have access to the cover of the pressurised steam container lock on the bottom.

4. Undo the cross-head screw and open up the cover.

6.  Tilt the On/Off switch to **O**.

7. Unplug the mains plug from the wall socket.  
 8. Remove and empty the water tank.  
 9. Replace the tank.  
 10. Allow the appliance to cool down completely.

### Cleaning and storing



**DANGER** - risk of fatal electric shock

- Unplug the appliance from the mains before you clean it.
- Do not immerse the appliance in water. Also protect it from drips and splashes of water.



**WARNING** risk of burns

- Let the appliance cool down fully before cleaning it or putting it away.

**CAUTION** - material damage

Do not use caustic, aggressive or abrasive products for cleaning or descaling.

### Cleaning the soleplate

If the iron does not glide smoothly, check the soleplate for limescale deposits or other residues.

1. Wipe the soleplate with a slightly dampened cloth.  
 Limescale deposits can be removed using a cloth moistened with a mixture of vinegar and water.
2. Dry the soleplate thoroughly.

- Only connect the iron to a properly installed, earthed wall socket with the same mains voltage rating as that indicated in the product's technical specifications.
- The used wall socket must be easily accessible so that you can quickly pull out the mains plug whenever necessary.
- Unwind the mains cord and connection cable completely when using the appliance.
- Do not use the appliance if the appliance itself or the mains cord shows any visible sign of damage or if the appliance has been dropped or leaks.
- As the connection cable is subject to considerable strain from movement while ironing, check it for damage at regular intervals. If you notice damage to any part of the steam iron set, stop using it until the damage has been properly rectified.
- Do not make any modifications to the appliance or change the mains cord yourself. Only have repairs to the appliance or mains cord carried out by a specialist workshop, the customer care service or a similarly qualified person. Improper repair may result in considerable risk of injury to the user.
- Unplug the mains plug from the wall socket ...  
 ... before removing the water tank to fill or empty it,  
 ... if a fault occurs during operation,  
 ... during thunderstorms,  
 ... if you stop ironing (even if only for a short while),  
 ... after use,  
 ... before cleaning the appliance.  
 Always turn the temperature and steam control dials to the lowest setting first and switch off the appliance before unplugging the mains plug from the wall socket.  
 Always pull on the plug, not the mains cord.
- Do not insert anything into the openings on the appliance. It could come into contact with live parts. The appliance could also overheat.

**WARNING - risk of scalds, burns and fire**

- Never leave the appliance unattended when it is plugged in or still hot.
- Hot steam will emerge if the pressurised steam container is opened during or immediately after use.  
Only open the pressurised steam container for cleaning purposes, never during use.  
Let the appliance cool down completely and empty the water tank before unscrewing the lock on the pressurised steam container.
- Never replace the pressurised steam container lock with another one.
- Never iron garments whilst they are being worn!
- Never point the soleplate at human beings or animals. This is particularly important when ironing with steam.
- The discharging steam is extremely hot! Touching the hot soleplate and the discharging steam causes burns and scalds.
- Let the appliance cool down completely before you clean it or put it away.
- Proceed with caution when removing the water tank and take care not to touch the hot soleplate on the iron.

**CAUTION - risk of slight injuries and material damage**

- Only iron suitable fabrics. Always follow the care instructions on the fabric label. The ironing symbols shown on the temperature control dial are standard care symbols.
- Polyacrylics, acetate-polyamide mixtures and similar materials must not be ironed.
- Place the steam iron set on an even, level surface from which it cannot fall.
- Route the mains cord in such a way that it cannot be tripped over.
- Only iron on an ironing board or an ironing table.
- Always place the iron on the iron rest on the base station, even for short breaks between ironing.

**Refilling with water****WARNING - risk of burns**

Proceed with caution when removing the water tank and take care not to touch the hot soleplate on the iron.

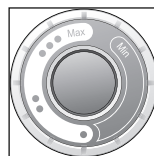
**CAUTION - material damage**

Do not use the steam iron set if there is no water in the water tank or the **water tank** indicator light comes on, otherwise the pump may be damaged.

If the **water tank** indicator light comes on, switch off the appliance, unplug the mains plug and add more water.

Since the water tank is separate from the pressurised steam container on the base station, there is no need to wait for the appliance to cool down before refilling.

**After use**

1. Press the steam release button to release any remaining steam from the pressurised steam container.
2. When no more steam emerges from the vents in the soleplate, press the steam release button again to switch off the steam ironing function.
3. Place the iron on the iron rest on the base station.
4.  Set the temperature control dial to **Min**.


5.  Set the steam control dial to **-**.






- Delicate fabrics such as wool, wool mixtures, corduroy, and velvet and silk must be steamed from a greater distance.
- To try out the iron on hanging fabrics, always start on a part of the fabric that cannot be seen.

1. Put the garment on a coat hanger or hang curtains on a curtain rod.  
Remove any items from the pockets.

2.  Set the temperature control dial to a position between •• and ••• **Max.**

3.  Turn the steam control dial to the required steam quantity.

As soon as the **steam** indicator light comes on and the **temperature** indicator light on the iron goes off, you can start to iron with steam.

4.  Pull the fabric straight with your hand.  
Keep your hand away from the steam and the soleplate.


**You could scald yourself!**

Hold the iron vertically with the soleplate  
10 - 15 centimetres away from the fabric.

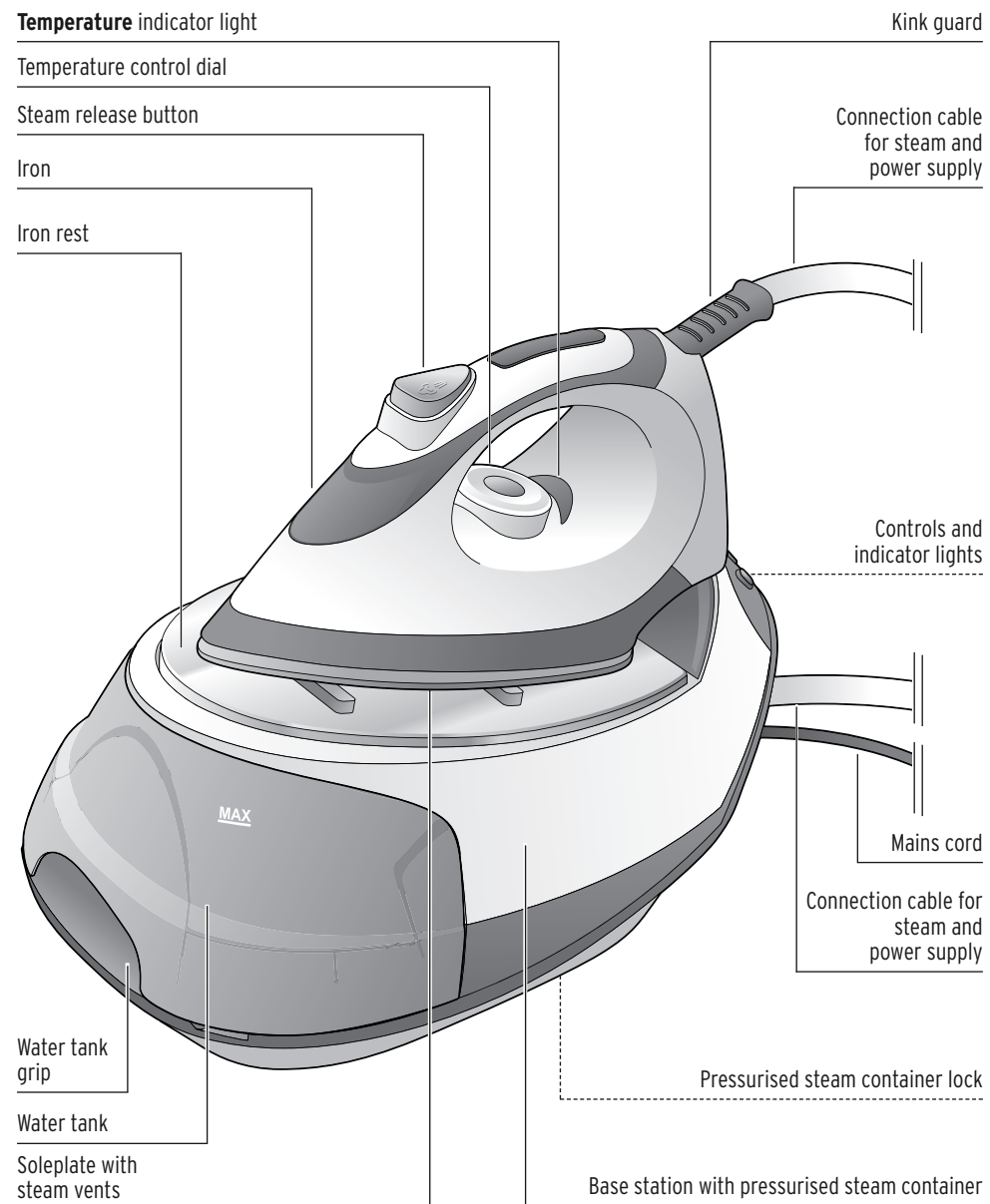
5. Press the steam release button. Wait a few seconds for the steam to penetrate the fabric.

6. To switch off the steam ironing function, press the steam release button again.

7. Let the garment dry on the coat hanger.

- Neither the connection cable nor the mains cord must be kinked or squeezed. Keep the connection cable and mains cord away from sharp edges, the hot soleplate and any other sources of heat.
- Only wind the mains cord around the cord storage, not the iron. Unwind the mains cord before use.
- Use tap water without additives such as perfumes, fabric softeners or starch. Do not put vinegar, descaling products or other additives into the water tank. Do not use carbonated water.  
If the water in your district is extremely hard (more than 120 mg of calcium per litre), mix tap water with distilled water at a ratio of 1:1.
- Do not scratch the soleplate. Do not scrape the soleplate over metal parts such as buttons or zip fasteners.
- If the **water tank**  indicator light comes on, switch off the appliance immediately and add water.  
Always put water into the water tank before ironing with steam, otherwise the pump may be damaged.
- Some types of varnish, synthetic substances or furniture polish may react adversely to the material of the slip resistant feet, soften them and leave unwanted traces on the work surface. Therefore, place a non-slip mat under the product, if necessary.
- There is a safety valve at the bottom of the pressurised steam container that prevents too much pressure building up inside the container. Some water may emerge from this valve during normal use. If necessary, place a waterproof mat under the base station.
- Empty the water tank on the base station after each use.
- Remove any limescale residue from the pressurised steam container regularly and at least every three months.
- Only use the original accessories.
- Do not use caustic, aggressive or abrasive products for cleaning or descaling.


## At a glance (features)




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Steam ironing requires a high temperature.

1.  Set the temperature control dial to a position between ●● and ●●● **Max**.

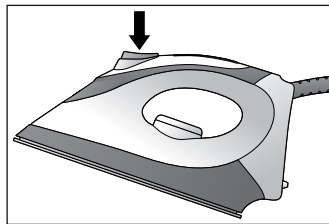
The **temperature** indicator light on the iron comes on.

2.  Turn the steam control dial to the required steam quantity.

After a moment you will hear the pump will start to pump water out of the water tank and into the pressurised steam container.

As soon as there is enough steam available in the pressurised steam container the **steam**  indicator light will come on.

Once the **temperature** indicator light on the iron has gone off you can start to iron with steam.

3.  Press the steam release button.  
Continuous steam will be emitted from the vents in the soleplate.

4. Press the steam release button again to switch off the steam ironing function.

**i** Steam will continue to emerge until the water in the water tank has been used up. If the amount of steam decreases while you are ironing, press the steam release button to switch off the steam ironing function to allow more steam to build up again inside the pressurised steam container.


### Ironing hanging fabrics

Delicate fabrics (e.g. jackets, coats and curtains) can be steam ironed without putting them on an ironing board. This way, you can give the surface of woollen sweaters or jackets more volume.

19

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### Dry ironing

1.  Set the chosen temperature with the temperature control dial.

The **temperature** indicator light on the iron comes on.

It goes off when the iron reaches the set temperature.

The **temperature** indicator light will come on again when the iron starts to heat up again.

2. Iron the laundry without pressing the steam release button.

### Steam ironing



**WARNING** - risk of scalding and burns

- The discharging steam is extremely hot! Touching the hot soleplate and the discharging steam causes burns and scalds.
- Never iron garments whilst they are being worn!
- Never point the ironing plate at people or animals. This is particularly important when ironing with steam.

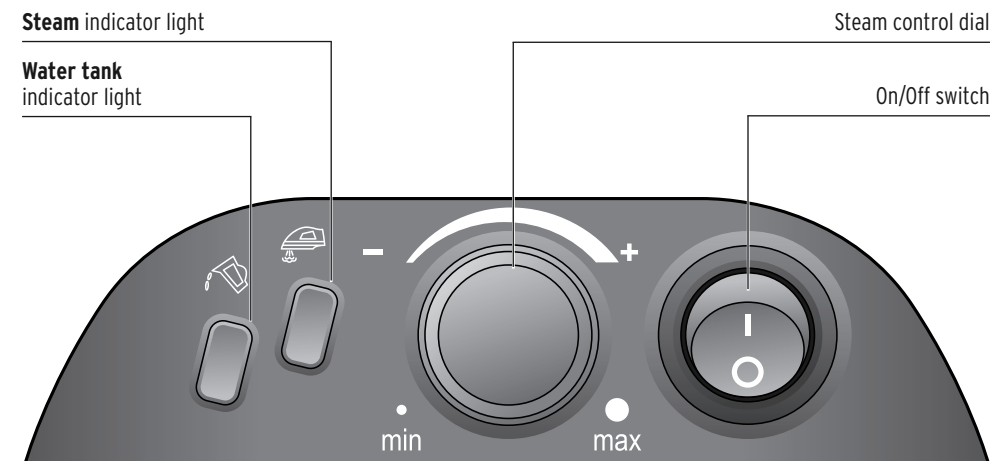


- When you are just starting to iron with steam, have just refilled the tank or have taken a longer break from ironing, it will take slightly longer before steam comes out of the soleplate.  
Let the steam escape for a moment before directing the jet of steam onto the fabric. This will produce a stable jet of steam.



- Occasional drips of condensed water may come out of the vents in the soleplate:  
... the first time the iron heats up,  
... the first time steam is released,  
... if the temperature control dial is not set to at least ••,  
... if the steam ironing function has not been used for an extended period during ironing.  
This is normal and no cause for concern. Briefly iron an old piece of cotton or similar fabric with the steam function switched on until condensed water stops coming out.

### Controls and indicator lights



### Preparing the steam iron set before first-time use

#### Unpacking and setting up the steam iron set



**DANGER to children** - danger to life due to suffocation/choking

Keep the packing material out of children's reach. There is a risk of suffocation!

**CAUTION** - material damage

- Place the steam iron set on an even, level surface from which it cannot fall.
- There is a safety valve at the bottom of the pressurised steam container that prevents too much pressure building up inside the container. Some water may emerge from this valve during normal use. If necessary, place a waterproof mat under the base station.

1. Take the steam iron set out of the packaging and remove all packing material.
2. Completely unwind the connection cable and power cord.

3. Stand the steam iron set on a firm, level surface, e.g. on the iron rest of a large, stable ironing board. The ironing board must still be stable when the water tank is completely full.

If your ironing board is not suitable, stand the set on a stable, level table next to the ironing board.

### Filling the water tank

#### Which water is suitable?

#### **CAUTION** - material damage

Use tap water without additives such as perfumes, fabric softeners or starch.

Do not put vinegar, descaling products or other additives in the water tank. Do not use carbonated water.

If the water in your district is extremely hard (more than 120 mg of calcium per litre), mix tap water with distilled water at a ratio of 1:1.

Hardness level 1	less than 30 mg of calcium per litre	soft water
Hardness level 2	between 30 and 60 mg of calcium per litre	moderately hard water
Hardness level 3	between 60 and 120 mg of calcium per litre	hard water
Hardness level 4	more than 120 mg of calcium per litre	very hard water

- You can inquire about the water hardness in your district from your water supplier.
- Distilled water can be obtained from a pharmacy, DIY store, petrol station and other sources.

### Removing the water tank



#### **DANGER** - risk of fatal electric shock

Unplug the mains plug from the wall socket before removing the water tank.

1. Place the iron on the iron rest.

### Tips:

- Sort your laundry before ironing. The iron heats up faster than it cools down. Therefore, start with items that need to be ironed on the lowest temperature.
- If the fabric is composed of different types of thread, always set the temperature to the fibre that requires the lowest temperature.
- If you do not know the composition of the fabric for any item, try out the iron first on a part of the item that cannot be seen. Begin with the lowest temperature and increase it gradually until you have found the ideal temperature.
- To avoid a shine on pure wool, silk and artificial threads, iron them on the back.
- With velvet, lay a cloth over the fabric and iron it in one direction, applying only slight pressure. Keep the iron moving constantly.

### Setting the iron down



#### **DANGER** - risk of fatal electric shock

Do not direct the steam at electrical devices or wall sockets. Press the steam release button to switch off the steaming function before placing the iron on the iron rest on the base station.

The iron rest on the base station is heat-resistant and protects the soleplate.

Please note the following advice:

- Always place the iron on the iron rest on the base station.
- To avoid scratching the soleplate, do not place the iron on metal surfaces.
- Water may collect on the iron rest on the base station if the iron is used for an extended period. Wipe it off from time to time.

## Ironing

### CAUTION - material damage

Do not scratch the soleplate. Do not scrape the soleplate over metal parts such as buttons or zip fasteners.

### Connecting the steam iron set

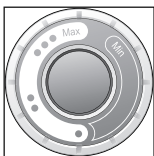
- ▷ Plug in the appliance and switch it on as described in the section "Preparing the steam iron set before first-time use".

### Setting the temperature

#### CAUTION - material damage

- Always observe the instructions given on the garment label. The ironing symbols shown on the temperature control dial are standard care symbols.
- Polyacrylics, acetate-polyamide mixtures and similar materials must not be ironed.

- ▷ Set the temperature with the temperature control dial.



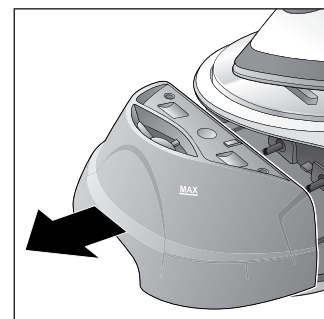
The dots have the following meaning:

- Chemical fibres (synthetic fibres) such as: Acrylan, Dralon, Leacryl, Orlon, acetate, acrylic, nylon. (low temperature)
- Wool, silk and synthetic fibres such as Dacron, Lilion, Helion, rayon, polyester. (medium temperature)
- Textiles ironed at a high temperature, for example: cotton, linen. (high temperature)

The **temperature** indicator light on the iron comes on when the iron is heating up.

It goes off when the iron reaches the set temperature.

2.



Take hold of the grip on the water tank and pull out the water tank.



You can also remove the tank while there is still some water remaining in it. Locking springs only allow a few drops of water to escape from the joints.

### Filling the water tank



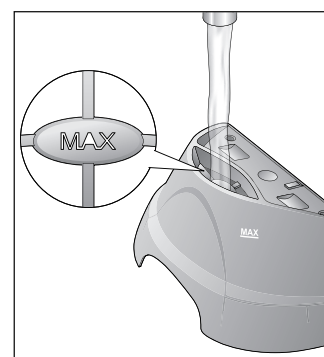
#### DANGER - risk of fatal electric shock

Do not immerse the appliance in water. Also protect it from drips and splashes of water.

#### CAUTION - material damage

If the **water tank** indicator light comes on, switch off the appliance immediately and add more water. Always put water into the water tank before ironing with steam, otherwise the pump may be damaged.

1.

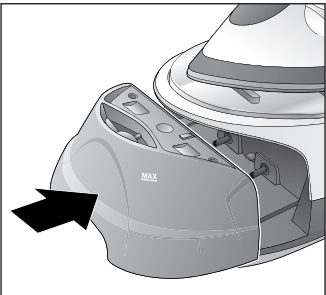


Hold the water tank above a washbasin and pour in tap water through the opening in the water tank.


Always fill the water tank up to the **MAX** mark, but never above it.

2. If any water spills onto the area around the opening, wipe off the water tank carefully.

### Inserting the water tank

1.  Fit the bars at the bottom of the water tank into the recesses on the base station.

2. Slide the water tank carefully onto the base station as far as it will go and push the water tank firmly into place.
3. Jiggle the grip gently to check that the water tank is fitted firmly onto the base station.


 If the water tank is not fitted correctly, the **water tank** indicator light will come on or will not go off. Remove the water tank again fully and insert it correctly.

### Connecting and switching on the steam iron set



#### **WARNING** - fire hazard

Never leave the appliance unattended when it is plugged in or still hot.

 You may hear hissing noises or the electric pump during use. These are entirely normal operating noises and are not a fault.

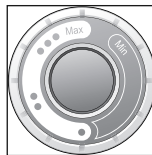
1.  Turn the temperature control dial to **Min**.

2.  Turn the steam control dial to **min**.


3. Plug the mains plug into an easily accessible wall socket.

4.  Tilt the On/Off switch to **I**.


After a moment you will hear the pump start to pump water out of the water tank and into the pressurised steam container.

5.  Turn the temperature control dial to the required temperature.

6.  Turn the steam control dial to the required steam quantity.

The **temperature** indicator light comes on. As soon as there is enough steam available in the pressurised steam container the **steam**  indicator light will come on.

### Removing production residues

 Although no cause for concern, you may notice a slight odour the first time the appliance heats up. Ensure there is sufficient ventilation.

When the iron was manufactured, polish residue may have been left on the soleplate.

Before using the iron for the first time, iron these residues off on an old cotton cloth.

1. Fill the water tank as described in the section "Filling the water tank".
2. Iron an old cotton cloth or similar item using steam (see "Ironing" - "Steam ironing") until all residues have been removed.