

PACL90MODEL

PORTABLE AIR-CONDITIONER

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Instructions for use

Keep these instructions

Mode d'emploi

Conservez cette notice

Instrucciones para el uso

Repase y guarde estas instrucciones

Istruzioni per l'uso

Leggere e conservare queste istruzioni

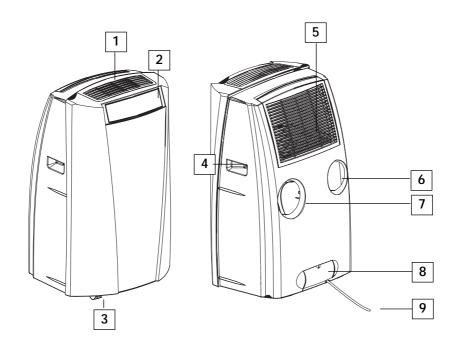
DONNEES ELECTRIQUES 115V ~ 60Hz

CARACTERISTICAS ELECTRICAS 115V ~ 60Hz

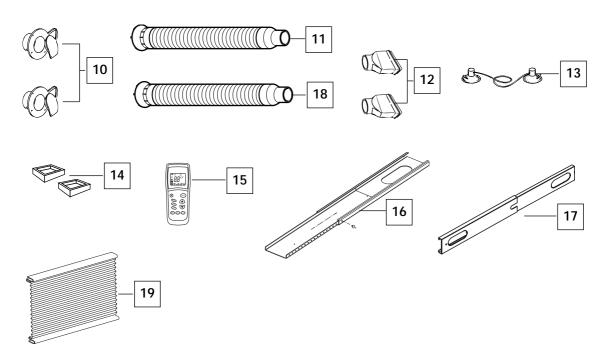
CARATTERISTICHE ELETTRICHE 115V~60Hz



PARTS AND ACCESSORIES



- See description at page 3 for english
- Véase descripción a la pág 35 para español
- Voir déscription à la page 19 pour le Français
- Vedi descrizione a pagina 51 per l'italiano



IMPORTANT SAFEGUARDS

- Use this appliance only as described in this instruction manual.
 - As with any electrical appliance, the instructions aim to cover as many eventualities as possible. Caution and common sense should be used when operating and installing this air conditioner.
- This appliance has been manufactured to cool and dehumidify domestic environments and should not be used for other purposes.
- It is dangerous to alter or modify the unit's characteristics in any way.
- The appliance must be installed in line with the relevant national legislation.
- Should repairs be necessary, contact the nearest authorized De'Longhi Repair Service Center. Unauthorized Delonghi servicing can be dangerous.
- This appliance is to be used by adults only; keep away from children.
- In the case that the power cord becomes damaged, this must be substituted only by specialized personnel authorized by the manufacturer.
- Always ensure the appliance is grounded. If you have any doubts check with a qualified electrician.
- We strongly discourage the use of an extension cord due to potential safety hazards. For temporary situations, use only CSA certified and UL Listed 3-wire grounded extension cord, rated 15 A, 125 V.
- Before cleaning or maintenance operations, always unplug the unit from the outlet.
- Do not pull on or place strain on the power cord when moving the appliance.
- The appliance should not be installed where the atmosphere may contain combustible gases, oil or sulphur, or near heat sources.
- Do not rest hot or heavy objects on the appliance.
- Clean the filters at least once a week.
- Avoid using heaters near the unit.
- The unit should be transported in a vertical position. If this is not possible secure the unit at an angle, do not lie it horizontally.
- Before transporting the unit, drain the unit. After transportation, wait at least 1 hour before switching the unit on.
- The packaging materials can be recycled. You are therefore recommended to place them in the special containers for differentiated waste collection.

SAVE THESE INSTRUCTIONS

DESCRIPTION

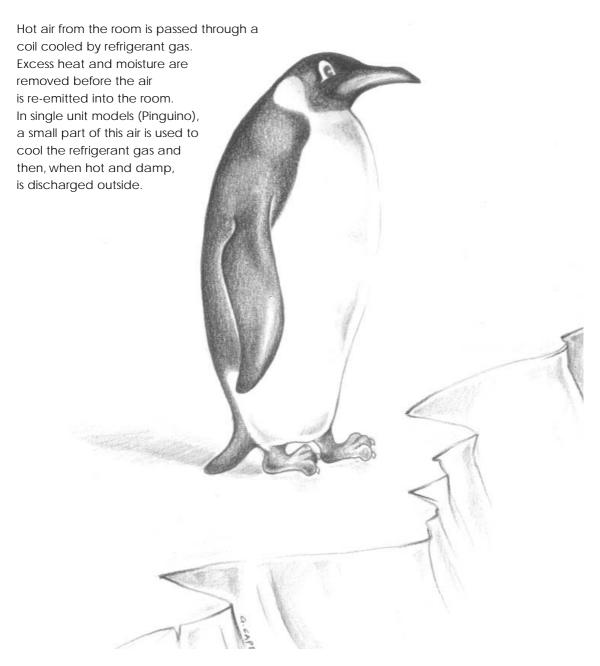
- 1 air outlet grille
- 2 control panel
- 3 castors
- 4 handles
- 5 evaporator air intake grille
- 6 air exhaust hose housing
- 7 condenser air inlet grille/hose housing
- 8 drain hose cover
- 9 power cord

- 10 2 flange caps
- 11 air exhaust hose
- 12 2 window outlets
- 13 suction pads
- **14** castor locks
- 15 remote control
- 16 single holes window bracket
- 17 double hose window bracket
- 18 air inlet hose
- 19 3M® electrostatic filter

What are the Pinguino portable air conditioners?

Uuring the summer, you feel comfortable at a temperature of between 75 and 81°F (24 and 27°C) with a relative humidity of about 50%.

An air conditioning unit removes excess moisture and heat from the room where it is located. Compared with installed models, portable air conditioning units have the advantage that they can be moved from one room to another in the home or be transported from one building to another.



Installing your portable air-conditioner

ELECTRICAL CONNECTIONS

Before plugging the appliance into the electrical socket, check that:

- the power supply corresponds to the value indicated on the rating plate on the back of the appliance;
- the socket and electrical circuit are adequate for the appliance;
- the socket matches the plug. If this is not the case, have the plug replaced;
- the socket is adequately grounded. Failure to follow these important safety instructions absolves the manufacturer of all liability.

The power cord must be replaced by a qualified professional only.

The instructions below will enable you to prepare your air conditioning unit for operation as efficiently as possible.

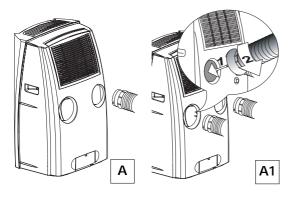
Before use, make sure the air intake and outlet grilles are unobstructed.

NON PERMANENT INSTALLATION

Just a few simple steps and your comfort is ensured with Pinguino:

Fit the air exhaust hose 11 in the housing
 at the back of the appliance. Insert it as shown in figure A.

In order to improve the performance of the appliance in air conditioning and boost (super-conditioning) modes, you can also fit the intake hose accessory 18 in its housing in the back of the appliance as shown in figure A1. This step is optional.



- Fit the window outlets 12 to the end of the hose 11 / 18.
- Place the air conditioning unit near a window or French window.
- Make sure the air exhaust hose is unobstructed.

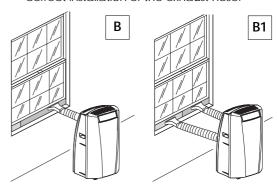
Keep air hoses as short and free of curves as possible to avoid constrictions.

Sash window

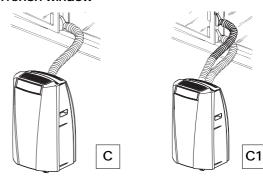
For optimum results:

• If you have a sash window, place the bracket 16 or 17 according to your needs, on the window sill, extend the bracket fully within the window frame, fix the bracket by using the pin then lower the window onto the bracket. Insert the window outlet 12 of the exhaust hose 11 into the slot, then connect the hose to the air conditioner (fig. B and B1).

Thanks to the locking pins, it's possible to use the window bracket also for sliding windows. Position the hole of the bracket so to allow a correct installation of the exhaust hose.

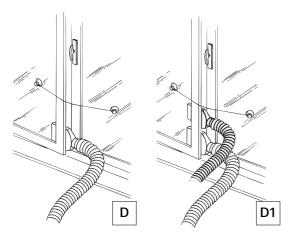


French window



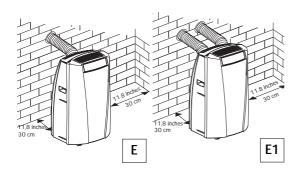
Installing your portable air-conditioner

- Open the French window slightly and position the outlet 12 as shown in figure C and C1.
- Use the suction pads 13 provided to hold the two parts of the window together (fig. D and D1).



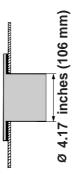
SEMI-PERMANENT INSTALLATION

If required, the Pinguino can also be installed semi-permanently (Fig. E and E1).

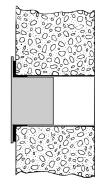


Proceed as follows:

 Drill a hole in an outside wall or through a window pane.
 Respect the height and dimensions of the hole given in figure F.







in the window pane

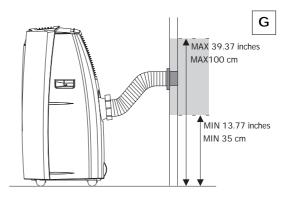
in the wooden kickboard of a French window

in the wall: you are recommended to insulate the section of wall using suitable insulation.

F

Keep the air hoses as short and free of curves as possible to avoid constrictions.

- Fit the flange accessory 10 provided in the hole
- Fit the hose 11 / 18 in the housing at the back of the appliance (fig. A / A1 page 5).
- Fit the end of the hose 11/18 to the flange 10 as shown in fig. G.



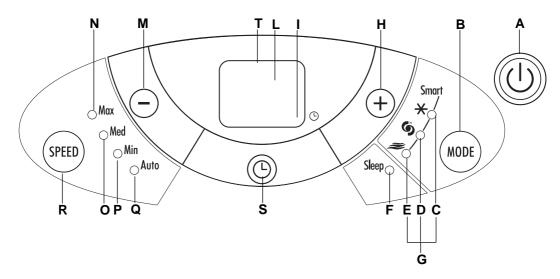
When the hose $\boxed{11}/\boxed{18}$ is not fitted, the drilled hole can be closed with the flange cap $\boxed{10}$.

NOTE.

When installing the air conditioning unit semipermanently, you should leave a door slightly open (as little as 1/2 inches (1 cm)) to guarantee correct ventilation.

Control panel

THE CONTROL PANEL



DESCRIPTION OF THE CONTROL PANEL

- A ON/OFF button
- B Mode selection button Conditioning, Boost, Fan mode with air filtration, Smart
- C Air conditioning mode indicator light
- D Boost mode indicator light
- E Fan mode with air filtration indicator light
- F Sleep function indicator light
- G Smart function (indicator lights C/D/E)
- H Increase temperature/programmed operating time button
- I Timer in operation indicator light
- L Display Displays the temperature values set and the programmed operating time
- M Reduce temperature/programmed operating time button

N/O/P/Q Fan speed and AUTO mode indicator lights

- R Fan speed selection button
- S Timer button
- T Remote control receiver

Operation

TURNING THE APPLIANCE ON

Plug the appliance into the socket.

Two lines appear on the display indicating that the appliance is in standby.

You can control the appliance with the remote control (see page 10) or with the control panel.



OPERATION WITH CONTROL PANEL

Press the **ON/OFF** button (**A**) (when turned on, the air conditioning unit starts operating in the same mode as when it was turned off). Press the **MODE** (**B**) button until the indicator light corresponding to the required mode lights up:

Indicator light (C): 3 air-conditioning mode

Indicator light (D): 6 boost mode

Indicator light (E): san mode with air filtration

Indicator light (C-D-E) together: smart mode

AIR-CONDITIONING MODE

Ideal for hot humid weather when you need to cool and dehumidify the room.

To set the operation of the appliance correctly, press the + (H) or - (M) buttons until the desired temperature is displayed.

Then select the fan speed by pressing the SPEED button (R) until the indicator light corresponding to the required fan speed lights up

MAX: the air conditioning unit operates at maximum to reach the required temperature as rapidly as possible

MED: reduces noise levels but still maintains a good level of comfort

MIN: for silent operation

AUTO: the appliance automatically selects the most suitable fan speed in relation to the temperature set on the digi-

tal display.

The most suitable temperature for the room during the summer varies from 75° - 81° F (24 to 27° C).

You are recommended, however, not to set a temperature excessively lower than the outside temperature.



Operation

BOOST MODE

The BOOST mode is used to obtain rapid cooling. The fan is set to high speed and the temperature is automatically set to 64°F (18°C). The boost light (**D**) on the control panel comes on and the display will show $h_{\mathbf{D}}$.

FAN MODE WITH AIR FILTRATION

Adjust fan speed by pressing the **SPEED** button (**R**) as described for the air-conditioning mode. Remember that the higher the speed, the more air is filtered. If you select "**Min**" speed, less air is filtered but the appliance is also less noisy.

In this mode, Auto cannot be selected.

The fan speed selected will be displayed.

SMART MODE

In **SMART** mode the air conditioner unit decides the best way to operate, to guarantee maximum comfort. In SMART mode the operating mode (air-conditioning or fan), the temperature and the fan speed are automatically controlled and the display will show 5n.

SETTING THE TIMER

The timer can be used to delay appliance start up or shut down. This avoids wasting electricity by optimizing operating periods

How to program delayed start up

- Plug the appliance into a socket and press the **ON/OFF** (A) button, then select the required operating mode and other settings (temperature, fan speed, etc).
- Press the ON/OFF (A) button again to place the appliance in standby mode.
- Press the timer button (S). The two centre segments flash on the display.
- Use the "+" (H) o "-" (M) buttons to set the number of hours delay before the appliance comes on. The setting is increased or decreased by an hour at a time; however, when the buttons are held down for more than two seconds, the time runs rapidly up to a maximum of 24 hours. Wait a few seconds for the data to be acquired.

The indicator light (I) flashes until the appliance starts up.

You can set the appliance to come on with a delay of up to 24 hours.

To cancel the timer setting, press the timer button (S), and use the "-" button (M) to set the time to "00". The indicator light (I) will stop flashing.

How to program delayed shut down

- Delayed shut down can be programmed in any operating mode.
- Press the timer button (\$). The two centre segments flash on the display.
- Use the "+" (H) o "-" (M) button to set the number of hours delay before the appliance goes off. The setting is increased or decreased by an hour at a time; however, when the buttons are held down for more than two seconds, the time runs rapidly up to a maximum of 24 hours. Wait a few seconds for the data to be acquired.

The indicator light (I) flashes until the appliance shuts down.

To cancel the timer setting, press the timer button (S), and use the "-" button (M) to set the time to zero. The indicator light (I) will stop flashing.

The remote control

THE REMOTE CONTROL

Inserting/replacing batteries (included)

- · Remove the back cover (see figure).
- Insert two new batteries (not rechargeable) making sure the (+) and (-) are in the correct positions.
- · Replace the back cover.

NB: Alkaline batteries should be used (LR03 AAA type).

When replacing or disposing of the remote control, the batteries must be removed and disposed of according to the legislation in force, being harmful to the environment.

Warning:

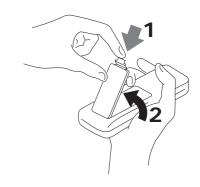
Do not mix old and new batteries. Do not mix alkaline, standard (carbon-zinc) or rechargeable (nickel-cadmium) batteries.

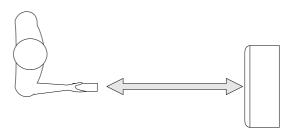
Do not dispose of batteries in fire. batteries may explode or leak.

If the remote control is not be used for a certain length of time, remove the batteries.

CORRECT USE

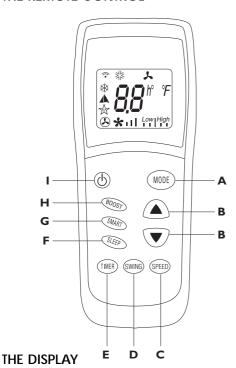
- Aim the remote control at the signal receiver on the air-conditioner.
- Maximum distance: around 23 ft. (7 metres) (without obstacles between the remote control and the receiver).
- The remote control should be handled with extreme care: without dropping it, without exposing it to direct sunlight or near sources of heat.





Description of the remote control

THE REMOTE CONTROL



Signal transmission

Air-conditioning indicator

Air filtration indicator

BOOST indicator

▲ SMART indicator

☆ SLEEP indicator

Automatic fan speed

★III High fan speed

*·· Medium fan speed

* Low fan speed

with Used to set the temperature in SMART mode (see page 13 for further information)

A. MODF button

Selects the operating mode (air conditioning, boost, air filtration, smart).

B. Buttons for SETTING THE ROOM TEMPERATURE

Set room temperature or program the timer

C. SPFFD button

Sets fan speed to automatic, high, medium or low in sequence.

D. SWING button

(available only on some models)

Activates the motorized lowers.

F. TIMER button

Sets or cancels the timer.

F. SLEEP button (🌣)

Sets or cancels the automatic SLEEP function.

G. SMART button (A)

When this button is pressed, the appliance automatically establishes the most suitable operating mode for maximum comfort.

H. BOOST button (*)

Starts or stops rapid cooling (in the rapid cooling mode, the fan operates at high speed with the temperature automatically set to 64°F (18°C).

I. ON/OFF button

Press this button to turn the appliance on and off. NB: the settings are displayed even when the air conditioner is off.

Functions

AIR-CONDITIONING MODE

- Press the button to turn the appliance on.
- A beep indicates that the air-conditioning unit is on and the symbol flashes on the display.
- Press the MODE button a number of times until the air-conditioning symbol appears on the display.
- Now set the temperature using the ▲ ▼ buttons.
- To select fan speed, press the "SPEED" button repeatedly until the required fan speed is selected (automatic, high, medium, low).

NB: in air-conditioning mode, the appliance automatically removes excess moisture from the atmosphere.



FAN MODE WITH AIR FILTRATION

In humid but not particularly hot days, the fan function alone may be adequate.

- Press the button. A beep indicates that the air-conditioning unit is on abd the symbol flashes on the display.
- Press the MODE button a number of times until the fan symbol appears on the display.
- Once purifying mode has been selected, press the SPEED button until the required speed is reached (low, medium, high).

*·I

PROGRAMMING THE TIMER

The timer can be used to delay appliance start up or shut down. This avoids wasting electricity by optimising operating periods.

Programming shut-down

- With the air-conditioning unit on, press the TIMER button. The time is displayed and the "h" symbol flashes. Set the time when you want the appliance to go off using the buttons (from 30 minutes to 24 hours).
- Press the TIMER button again to confirm the selection. A countdown of the time left is displayed.
- At the end of the set time the appliance switches off automatically. During the first ten hours, you can select half hour intervals. For times greater than ten hours, one hour intervals can be selected.
- To cancel the set time, press the TIMER button again. You will hear a beep.

Programming start-up

- With the air-conditioning unit off, press the TIMER button. The time is displayed and the "h" symbol flashes. Set the time when you want the appliance to come on using the buttons (from 30 minutes to 24 hours). During the first ten hours, you can select half hour intervals. For times greater than ten hours, one hour intervals can be selected.
- Press the TIMER button again to confirm the selection.
- At the end of the set time the appliance switches on automatically.
- To cancel the set time, press the TIMER button again. You will hear a beep.

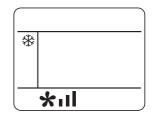


Functions

BOOST FUNCTION

BOOST function is used to obtain rapid cooling. The fan is set to high speed and the temperature is automatically set to 64°F (18°C). To select BOOST function, proceed as follows:

- Press the BOOST button to set the function. The symbol * is displayed.
- To go back to the previous mode, press the BOOST button again. With the BOOST function activated, the display on the control panel shows 60.



SMART FUNCTION

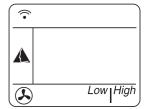
In SMART function, the air-conditioning unit decides the best way to operate to guarantee maximum comfort.

- Press the button to turn the appliance on. A beep indicates
 that the air-conditioning unit is on and the symbol flashes on
 the display.
- Press the SMART function. The appliance functions automatically and the symbol appears on the display.

NB: in SMART function, the temperature is controlled automatically. However, if the required temperature has not yet been reached, it can be reduced or increased by a maximum of $4^{\circ}F$ (approx. $2^{\circ}C$) by pressing the \blacktriangle \blacktriangledown buttons.

The appliance automatically establishes the operating mode (airconditioning, fan, heating) and the optimum fan speed.

Whit the SMART function activated the display on the control panel shows $\mathbf{57}$.



SLEEP FUNCTION

The automatic SLEEP function is ideal for the night-time as it enables operation of the air-conditioning unit in the air-conditioning mode to be gradually reduced until it shuts down completely (after eight hours).

To select SLEEP mode, proceed as follows:

- Press the (1) button to turn the appliance on.
- A beep indicates that the air-conditioning unit is on and the symbol flashes on the display.
- Press the MODE button a number of times until the symbol ** of the function required appears on the display.
- Then select the required temperature by pressing the ▲ ▼ buttons
- Now press the SLEEP button to set the night function. The ☆ symbol is displayed. Press the SLEEP button again to go back to the previous mode. In this mode, the fan operates at low speed.

The SLEEP function maintains the room temperature at the optimum level, avoiding excessive increases or drops in the temperature, with silent operation.

The flow of air decreases, while the room temperature varies gradually according to the comfort requirements: increases of approx. 2°F (approx. 1°C) after 60 minutes and approx. 4°F (approx. 2°C) after 2 hours (it switches off altogether after eight hours). With the SLEEP function activated the sleep indicator light on the control panel is on.



Self diagnosis/Troubleshooting

SELF DIAGNOSIS

The appliance has a self diagnosis system to identify a number of malfunctions.

| IF THE DISPLAY SHOWS | | WHAT SHOULD YOU DO? | |
|----------------------|---|---|--|
| LE | LOW TEMPERATURE (frost prevention) | When the appliance is operating in air conditioning mode, this device prevents the formation of ice. The appliance starts up again automatically when the defrosting process is completed. | |
| PF | PROBE FAILURE (The probe is damaged) | If this alarm appears, contact the service centre. | |
| FŁ | FULL TANK (The tank is full) | Empty the internal safety tank, through the drain hoses. (see page 16 "end of season operations"). | |

TROUBLESHOOTING

| PROBLEM | CAUSE | REMEDY |
|---|---|--|
| The air conditioning unit does not start | no electricityit is not plugged into the socketthe safety device has tripped | restore electricity plug into the socket reset the safaty plug (see pag. 17) |
| The air conditioning unit works for a short time only | the air exhaust hose has a constriction the air exhaust hose is blocked there are tight bends in the air exhaust hose | position the exhaust hose correctly check there are no obstacles obstructing air discharge eliminate the tight bends |
| The air conditioning unit works, but does not cool the room | window open there are heat sources in the room (burner, lamp, etc) the exhaust hose is detached air filters clogged Inadequate size of the room (too large) | close the window eliminate the heat source connect the exhaust hose clean or replace the filters |
| Particular odour in the room | air filter clogged | clean or replace the filter |
| The air conditioning unit does not operate for about three minutes after turning it on. | it is normal for the compressor to start after three minutes | wait for three minutes |
| Lt/PF/ Ft appears on the display | See "self-diagnosis" section | |

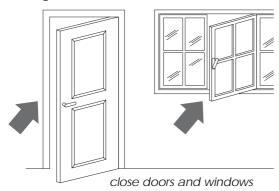
Tips

To get the best from your air conditioning unit, follow these recommendations:

 close the windows and doors in the room to be air conditioned.

The only exception is when the appliance is installed through a hole in the wall.

In this case, you are recommended to leave a slight draught through a door or window to guarantee correct ventilation.

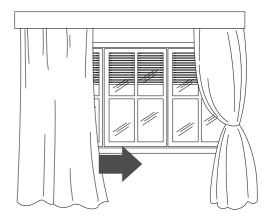


- Protect the room from direct exposure to the sun by partially closing curtains and/or blinds to make the appliance much more economical to run;
- Never rest objects of any kind on the air conditioning unit;
- Never obstruct the air intake 5 or outlet
 grilles;
- Make sure there are no heat sources in the room.



do not cover the appliance

- Never use the appliance in very damp rooms (laundries for example).
- Never use the appliance outdoors.



close blinds or curtains

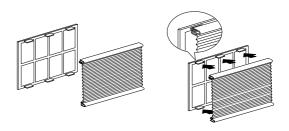
Make sure the air conditioning unit is on a level floor. If necessary, place the two castor locks 14 under the front wheels

3M® ELECTROSTATIC FILTER 19

To use the 3M® electrostatic filter, remove it from the packaging and attach it to the dust filter by inserting the two plastic profiles on the 3M® filter onto the tabs on the dust filter (see figure).

Reposition the assembled filters in the grill and replace in the appliance.

When removing the evaporator air intake grille (5), do not touch the evaporator's metallic wings because they are very sharp and they could be dangerous.



Cleaning and Maintenance

Before cleaning or maintaining, turn the appliance off by pressing the ON/OFF button (A) or button (I) on the remote control and always unplug the appliance from the socket.

CLEANING THE CABINET

You should clean the appliance with a slightly damp cloth then dry with a dry cloth.

For safety reasons, never wash the air conditioning unit with water.

Precautions

Never use petrol, alcohol or solvents to clean the appliance.

Never spray insecticide liquids or similar.

CLEANING THE FILTERS

To keep your air conditioning unit working efficiently, you should:

Clean the dust filter every week of operation. The filter is housed in the intake grille.

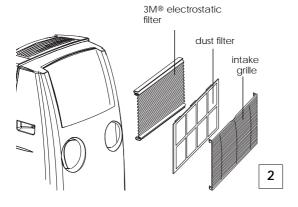
When removing the evaporator air intake grille (5), do not touch the evaporator's metallic wings because they are very sharp and they could be dangerous.

To clean the filters, proceed as follows

1. Remove the intake grille by rotating outwards (Fig. 1).



 Remove the dust filter by detaching it from the grille (Fig. 2). Remove 3M® electrostatic filter if it is mounted.



Use a vacuum cleaner to remove the dust collected on the filter.

If the dust filter is very dirty, immerse in warm water and rinse a number of times.

The water should never be hotter than 105 °F (40°C).

After washing, leave the filter to dry.

To replace, put the filters back in the intake grille then attach the intake grille to the appliance.

Do not wash the 3M® ectrostatic filter when it is worn-out change it with a new filter.

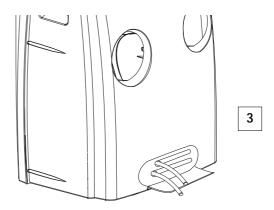
START OF SEASON CHECKS

Make sure the power cord and plug are undamaged and the properly grounded. Follow the installation instructions precisely.

FND OF SFASON OPERATIONS

To empty the internal circuit completely of water, open the cover (8) on the rear of the appliance.

Pull out the 2 drain hoses, take off the caps and let all the residual water flow out (fig. 3).



When all the water has been drained, place the caps back on the hoses and put the hoses back inside.

Clean the filters and dry thoroughly before putting them back.

Technical specification

LIMIT CONDITIONS

Room temperature range of the air-conditioned space 64-95°F (18 - 35°C)

TECHNICAL SPECIFICATION

Power supply

voltage see rating plate

Max. power input

Cooling capacity

during air conditioning

Refrigerant "

Appliance dimensions:

width
height
depth
weight
75 Lbs
505 mm
800 mm
440 mm
31,4 inc.
440 mm
34 kq

Transport, filling, cleaning, recovery and disposal of refrigerant should be performed by a technical service centre appointed by the manufacturer only.

The appliance should be disposed of by a specialist centre appointed by the manufacturer only.

NEVER TURN THE APPLAIANCE UPSIDE DOWN OR ON ITS SIDE. IF THIS OCCURS, WAIT AT LEAST 1 HOURS BEFORE TURNING THE APPLIANCE ON

SAFETY PLUG

The appliance is fitted with a safety plug to protect the power cable.

If power is cut off, unplug from the mains and make sure the power cable is undamaged.

If the cable is damaged, call the service center immediately.

If power cuts off frequently and the power cable is undamaged, contact a qualified electrician.

OPERATION OF THE SAFETY PLUG

If the safety device incorporated in the plug trips and cuts off the power supply, check that the power cable and plug are not damaged.

If the power cable is undamaged, to restore operation press the "RESET" button.

To verify correct operation of the plug, press the "TEST" button periodically and make sure the appliance disconnects. If this is not the case, contact the service center.

To restore operation, press the "RESET" button.

Limited Warranty

De'Longhi is the distributor of Kenwood home appliances. This warranty applies to all home appliances with De'Longhi or Kenwood brand names.

FOR CONTIGUOUS UNITED STATES ONLY

Limited Warranty

We warrant each De'Longhi AIR CONDITIONER to be free from defects in material and workmanship. From the purchase date, our obligation under this warranty is to provide one (1) year free parts and labor on the entire AIR CONDITIONER, with an additional four (4) years free on any part of the sealed system consisting of the compressor, evaporator, condenser and factory connected refrigerant tubing. Labor and all other parts during the additional four (4) year warranty are to be paid by the owner. All AIR CONDITIONERS in need of repair are to be shipped to an authorized De'Longhi service center at the owner's expense, and De'Longhi will then incur the return shipping costs. After the first five (5) years of ownership, all expenses (all parts, labor and shipping) are to be paid by the owner of the unit. This warranty shall apply only if the AIR CONDITIONER is used in accordance with the factory directions that accompany it, and on an Alternating Current (AC) circuit. This warranty is in lieu of all other warranties and representations, expressed or implied, and all other obligations or liabilities on our part. We do not authorize any other person or company to assume for us any liability in connection with the sale or use of our AIR CONDITIONER. This warranty shall not apply to any AIR CONDITIONER that has been repaired or altered outside our factory nor shall it apply to any AIR CONDITIONER that has been subjected to misuse, negligence or accidents.

If repairs become necessary, see contact information below:

U.S. Residents:

Please contact our toll free hotline at 1-800-322-3848 or log onto our website at www.delonghi.com.

For all accessories, spare parts or replacement parts, please contact our parts division at 1-800-865-6330.

CANADA Residents:

Please contact our toll free hotline at 1-888-335-6644 or log onto our website at www.delonghi.com.

Other countries:

Please visit: www.delonghi.com.