

SAN MARCO LILAC AND TORCELLO Electric Focal Point Fires





Instructions for use
Please retain for future reference

Thank you for choosing to purchase a De'Longhi fire. Please read the instructions carefully in order to enjoy your product fully.

GENERAL INSTRUCTIONS

Remove the fire from the packaging, checking that neither the fire nor the power cable have been damaged during transport. Do not operate the fire if damaged.

Accessories - pebbles

alternative light filter – (San Marco Lilac only)

Spare light bulb.

The pebbles are found in the bottom of the carton under the brown cardboard layer, so ensure that the accessories are removed before discarding the boxes.

INSTALLATION OF THE FIRE

Your fire is designed for use within an existing chimney, or as part of a fireplace a mantel and surround suite. The rebate depth is standard at 2 3/4 inches (7 cm) which should fit perfectly. If however you wish to apply it flush to the wall (with no surround) a spacer frame is required.

If your model requires a spacer frame, it can be ordered from the Customer Services: dept on 0845 6006845.

Position the fire so that the plug socket is accessible.

IMPORTANT: Access must be allowed for the fire to be serviced, which involves the heater being moved forward in order to access the rear. Sufficient mains lead must be available to allow the fire to be moved for access when servicing.

Should you wish to connect the fire to a fused spur, this must be carried out by a competent electrician in accordance with the IEE wiring regulations.

Where the inset fire is being used in an existing chimney, it is important that the chimney is blocked off to prevent airflow problems within the fire. Where a chimney is not blocked off sufficiently the heater may cut out and the flame effect stop, or work poorly.

Light pattern colour - SAN MARCO LILAC ONLY

The fire comes with a coloured light pattern. An alternative light pattern is also included in the San Marco Lilac. Should you wish to change the colour to turquoise, first ensure the heater is not plugged into the mains, then unscrew the knob at the bottom of the fret panel and remove the fret and lilac filter. Then place the white backing filter followed by the turquoise filter in place of the lilac. Replace the fret and screw the knob up tightly.

Light pattern colours - accessory packs

Accessory pack consisting of different coloured light patterns; bulbs and coal etc, can be purchased from De'Longhi;

Please contact Customer Services (0845 6006845) for more information.

Pebbles

Once the fire is installed in the correct position, unpack the pebbles from the accessory box. The pebbles are natural; therefore variation in size, shape and colour will occur.

Now arrange the pebbles. Place them to your liking using as many as your require.

We suggest you place a medium sized pebble in each corner and then add 3 larger pebbles along the front, filling the gaps with smaller pebbles and building to a slightly higher level in the centre of the fire.

PROBLEM SOLVING

No power to the fire	Check the wall socket and plug and fuse
No Illumination / flame effect	Check that fire is switched on. Check that the bulbs are working.
Heater cuts out / poor or no flame effect	Check that the chimney is blocked off above the fire
Outer frame sits away from fire on delivery	There is a normal tolerance of 2mm to 6mm where the outer frame sits around the fire. If the frame has become dislodged in transit it may be removed by pulling upward and off (it is attached by magnets) then replaced back on the fire.

GUARANTEE

Your fire is guaranteed for 1 year from the date of purchase. In the unlikely event of a breakdown you have access to our customer services team. Simply call **0845 600 6845**.

ELECTRICAL CONNECTION (UK Only)

Your appliance comes fitted with a plug and will incorporate a 13 amp fuse. If it does not fit your socket, the plug should be cut off from the mains lead and an appropriate one fitted as below.

WARNING: Very carefully dispose of the cut off plug after removing the fuse: do not insert in a 13 amp socket

elsewhere in the house as this could cause a shock hazard. With alternative plugs not incorporating a fuse the circuit must be protected by a 15 amp fuse.

If the plug is a moulded-on type, the fuse cover must be refitted when changing the fuse using a 13amp Astra approved fuse to BS1362. In the event of losing the fuse cover, the plug must not be used until a replacement fuse cover can be obtained from your nearest electrical dealer. The colour of the correct replacement fuse cover is that marked on the base of the plug.

WARNING- THIS APPLIANCE MUST BE **EARTHED**

IMPORTANT

The wires in the mains lead are coloured in accordance with the following code;



Green and yellow: EARTH Blue: NEUTRAL Brown: LIVE

As the colours of the wires in the mains lead may not correspond with the coloured markings identifying the terminals in your plug, proceed as follows:

The green and yellow wire must be connected to the terminal in the plug marked with the letter E or the earth symbol or coloured green or green and yellow.

The blue wire must be connected to the terminal marked

with the letter N or coloured black. The brown wire must be connected to the terminal

marked with the letter L or coloured red.

OPERATING THE FIRE

Controls

The on/off push button switch is located on the top right hand side of the fire. Pushed in, it will illuminate the fire with no heat, so that you may enjoy the flame effect all year round. Pushed again the switch will return to its outer position and turn the fire off.

To use the heating element (the heater element is under the hood), press the button marked with two bars.

The fire is 2kW and is thermostatically controlled. The thermostat is positioned next to the heat switch.

We suggest that you turn the thermostat up to the maximum. Then, once the required room temperature is achieved, turn the thermostat towards minimum until you hear a click and the heater turns off. The thermostat will then regulate the room temperature automatically.

Please note that there can be several ⁰C drop or rise in temperature to activate or deactivate the thermostat. The temperature is taken from near to the fire and therefore some fluctuations may arise. Other situations such as the size of the room, the airflow within the room, and the proximity to other heat sources may cause fluctuations in the thermostat's efficiency.

Automatic Safety Cut Out

This heater is fitted with an automatic cut out to prevent any damage due to overheating. The heater will automatically cut out if the airflow is obstructed. To reset the fire, switch off the fire, remove the cause of overheating and allow a suitable cooling period then switch the fire back on.

Noise

As with all fan driven appliances the fire will make some noise due to the movements of air occurring, this is perfectly normal.

MAINTENANCE

Before any maintenance / cleaning is undertaken always disconnect the fire from the power supply.

Replacing light bulbs

San Marco Lilac and Torcello fires come fitted with two 60W daylight (craftlight) bulbs. Replacements are available from good hardware/large DIY stores. Allow a suitable time for the bulbs to cool and remove all the pebbles/ coal. Then unscrew the knob at the base of the fire and remove the fret, filter(s), and wire mesh. Now the bulbs can be changed (use bulbs as described above). Please note that replacement bulbs are not covered by the guarantee of the product.

Cleaning

The fire can be cleaned with a soft damp cloth. If you need to remove fingerprints from the stainless steel, use a special stainless steel cleaner, or a little baby oil or WD40 on a soft cloth.

WARNINGS

- Do not use the fire in a bathroom or in the vicinity of bathtubs, washbasins, showers or swimming pools.
- Never use the fire to dry laundry.
- Never install the fire directly underneath a fixed mains socket.
- Never for any reason cover the appliance during operation.
- If the power cable is damaged, it must be replaced by the manufacturer or an authorised technical service centre.
- The use of an extension lead is not recommended.
- Do not use the fire in rooms which have a floor area as small as 4m²
- As with any electrical appliance, whilst the instructions aim to cover as many eventualities as possible, caution and common sense should be applied when operating your appliance, particularly in the vicinity of small children.
- Particular caution should be applied to ensure that young children do not play with or swallow any pebbles/coal.
- Should you wish to connect the fire to a fused spur, this must be carried out by a competent electrician in accordance with the IEE wiring regulations.