

Warranty

THIS WARRANTY IS VALID IN AUSTRALIA ONLY

Warranty:

This product is covered by a Warranty in addition to all rights available to you by statute.

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

- Kitchen Mixer - Domestic use (5 year service warranty, 3 month replacement warranty)
- Commercial use (12month service warranty)
- Blenders - Domestic use (3year service warranty, 3 month replacement warranty)
- Commercial use (3 month warranty)
- Hand Blenders - Domestic Use (2 year service warranty, 12 month replacement warranty)
- Juicers - Domestic Use (2 year service warranty, 12 month replacement warranty)
- Coffee Machine - Domestic Use (2 year service warranty, 12 month replacement warranty)
- Coffee Grinder - Domestic Use (2 year service warranty, 12 month replacement warranty)
- Milk Frother - Domestic Use (2 year service warranty, 12 month replacement warranty)
- Kettles - Domestic Use (2 year replacement warranty)
- Toasters - Domestic Use (2 year replacement warranty)

The conditions mentioned above are;

1. that the purchaser carefully follows all instructions packed with the product;
2. that the purchaser carefully follows the installation instructions provided and complies with the electrical wiring regulations, gas and/or plumbing codes;
3. that the purchaser carefully follows the instructions provided in the owner's handbook relating to the proper use and care of the product and does not use the product for any purpose other than the Domestic, indoor use, for which it has been designed.
4. that the product was purchased and installed in Australia;
5. that this Warranty does not extend to;
 - a) Damage to the surface coatings caused by cleaning or maintenance using products not recommended by the owners handbook;
 - b) Defects caused by normal wear and tear, accident, negligence, alteration or misuse.
 - c) A product dismantled, repaired or serviced by any serviceperson other than an authorised employee or agent of Smeg Australia Pty Ltd;
 - d) The provision of service under this Warranty is limited by the boundary of the nearest agent's area. Travelling cost incurred for service outside this area is not covered by this Warranty and will incur commercial cost to be paid by the customer regulated by the number of kilometres travelled beyond the service area.

For warranty and/or service, please contact your local Smeg Australia Pty Ltd office (listed below) or retailer from whom you purchased the product. If you are unable to establish the date of purchase, or if the fault is not covered by this Warranty, or if the product is found to be in working order, you will be required to bear all service charges.

CONTACTS:

SYDNEY – HEAD OFFICE.....Tele. (02) 86674888. Fax. (02) 86674800
QUEENSLAND.....Tele. (07) 32660444. Fax. (07) 32667511
NEWCASTLE.....Tele. (02) 49609266. Fax. (02) 49609277
CANBERRA (Contact Wagga Wagga)... ..Tele. (02) 69228600. Fax. (02) 69228611
WAGGA WAGGA.....Tele. (02) 69228600. Fax. (02) 69228611
VICTORIA.....Tele. (03) 90941999. Fax. (03) 90941990
TASMANIA.....Tele. (03) 63348166. Fax. (03) 63348177
SOUTH AUSTRALIA.....Tele. (08) 83461888. Fax. (08) 83401034
WESTERN AUSTRALIA.....Tele. (08) 93898000. Fax. (08) 93898088

DETAILS:

Model No:.....
Serial No:
Date of Purchase:
Retailer:
Invoice/Docket No:
Customer Name:
Customer Telephone:
Customer Address:
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Smeg Australia Pty Ltd, 2 – 8 Baker Street, Banksmeadow. N.S.W. 2019 (www.smeg.com.au)



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