Data Sheet and Service Manual
ECAM450.XX ELETTA EXPLORE
Date: 23.12.2021

1   Summary

2 TECHNICAL DATA

Voltage	220-240V / 50-60 Hz
MAX. Input power	1450 W
Stand-by Button OFF	0,23Wh

COMPONENTS

Pump	220-240V AC - 70 W - Bar 19
Grinder motor	220-240V / 50-60 Hz
Transmission motor	230V DC with position encoder
Solenoid valves EV1, EV2	230V AC

Coffee thermoblock

- Temperature probe	NTC sensor
- Thermal fuse TCO	192 °C
- Heating element	230V AC – 1400 W

Steam generator

- Temperature probe	NTC sensor
- Thermal fuse TCO	318 °C
- Heating element	230V AC – 1100 W

3   HYDRAULIC DIAGRAM

BREWING UNIT

GROUND CONTAINER

MECHANICAL VALVE

IFD CONNECTOR

EV2

DRIP TRAY

STEAMER

HEATING ELEMENT + EXPANSION CHAMBER

SAFETY VALVE

MAX

SAFETY VALVE

EV1

PUMP

FLOWMETER
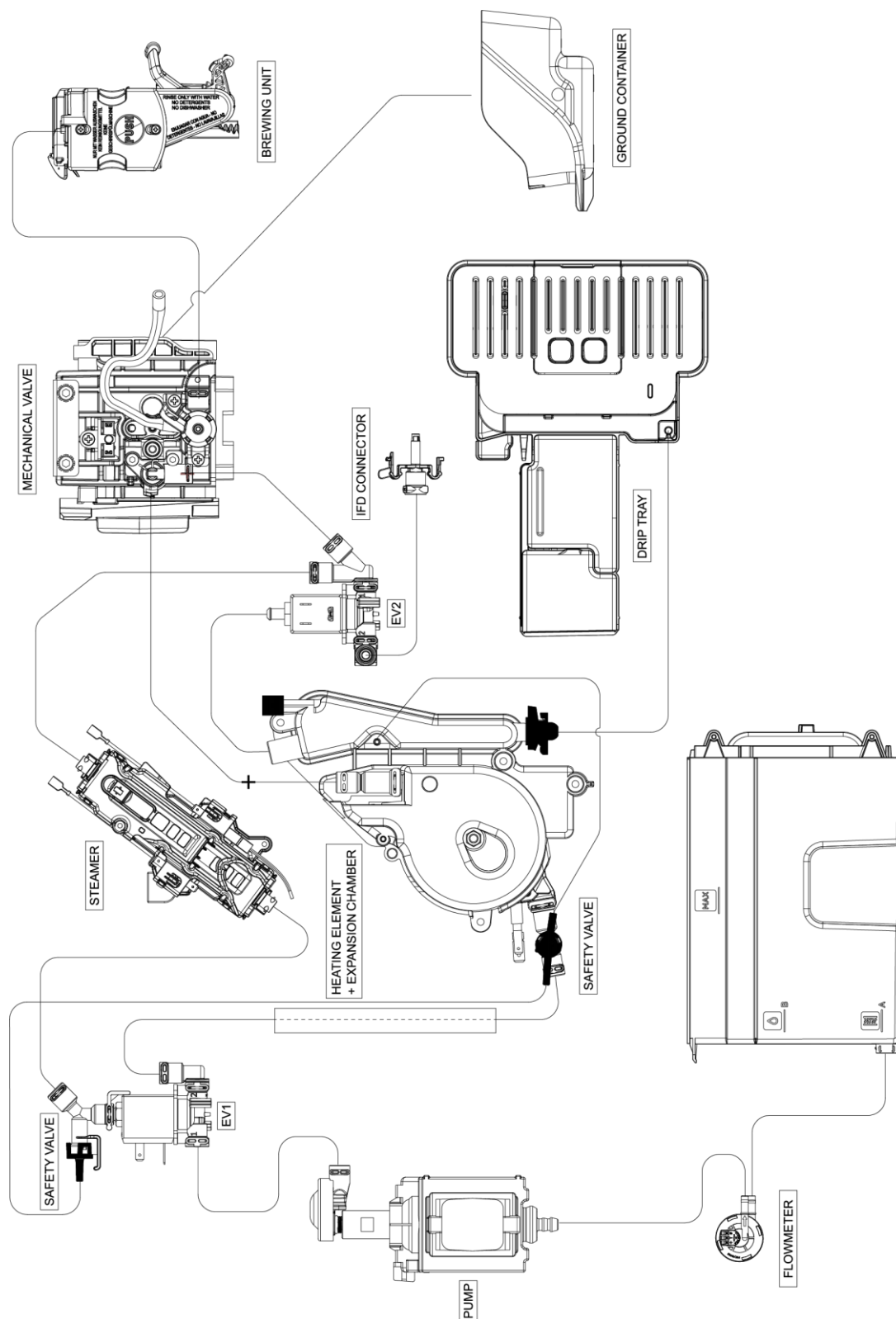
4   WIRING DIAGRAM

PRACTICAL WIRING DIAGRAM

THEORICAL WIRING DIAGRAM

N

PCB HALL SENSOR

NTC HEATER

REED UP
REED DOWN

NTC STEAMER

M1

M2

FLUX

ENCODER

STAND BY

M5

M4

M3

EV1

EV2

P

M

MOTOR PROTECTOR

TCO
HEATER
TCO

TCO
STEAMER
TCO

L
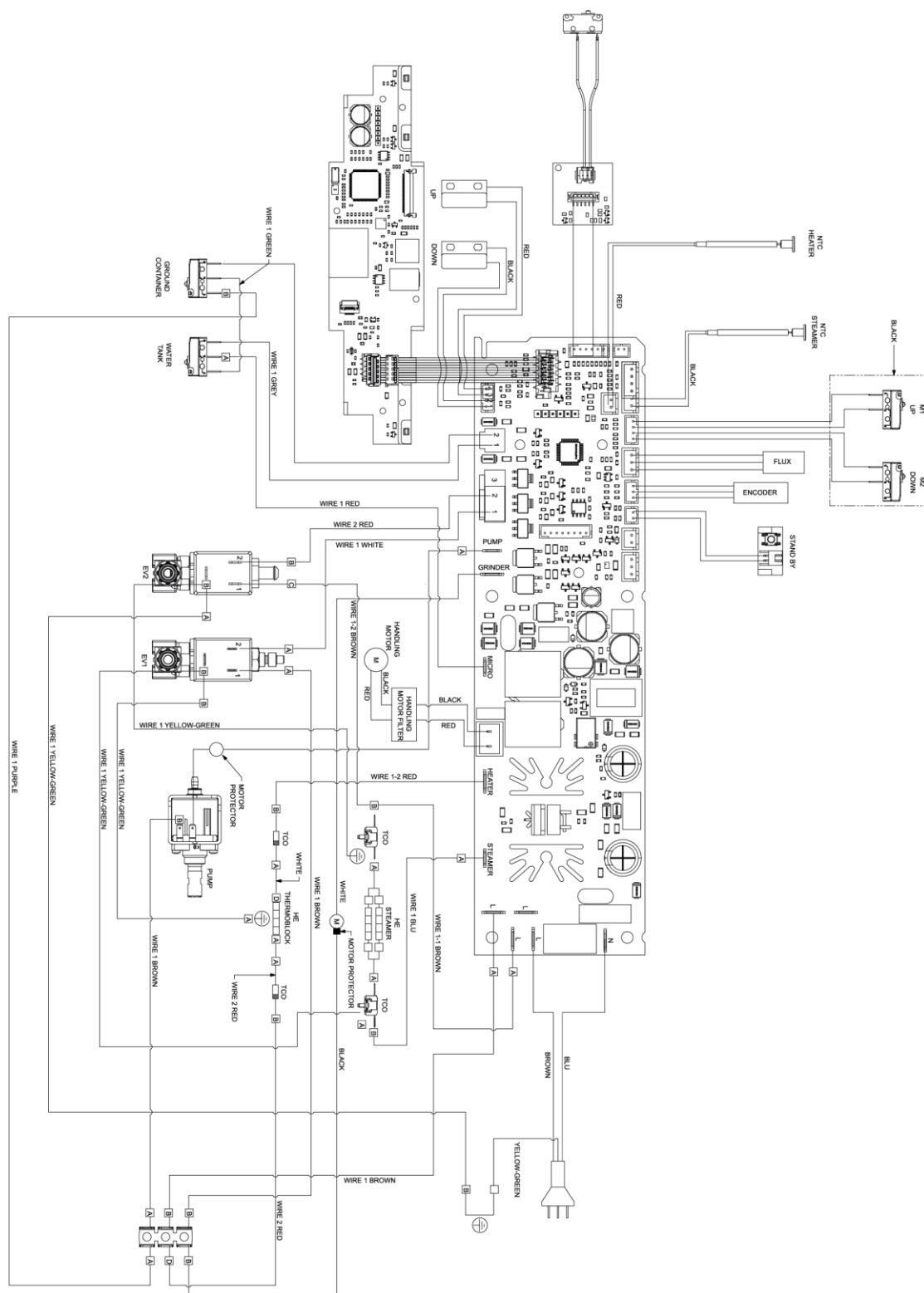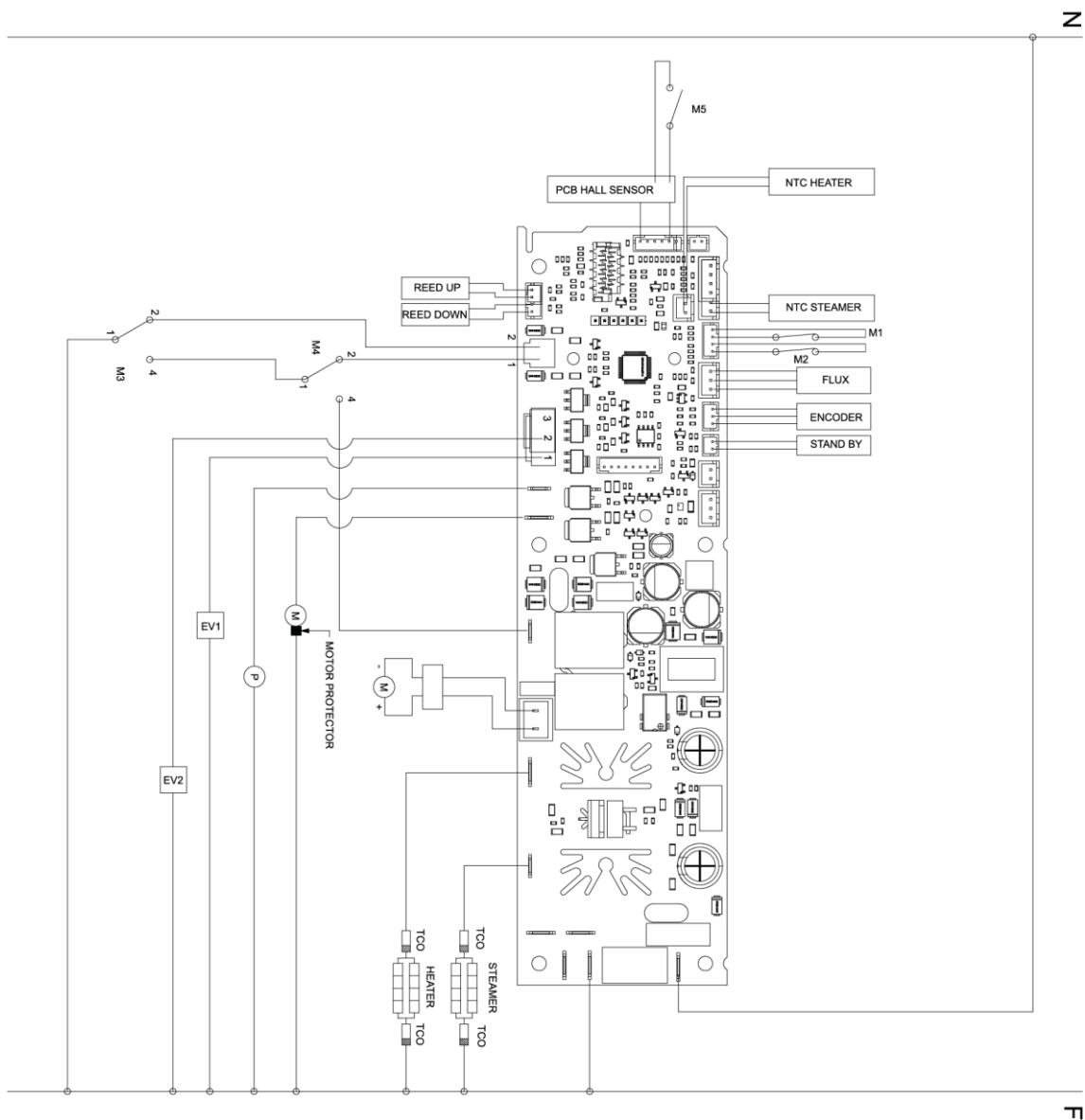
LEGEND	
M1	MICROSWITCH UPPER (GROUP INFUSION MOTOR)
M2	MICROSWITCH LOWER (GROUP INFUSION MOTOR)
M3	MICROSWITCH DRAWER (POWER)
M4	MICROSWITCH WATER TANK (POWER)
M5	MICROSWITCH MILK CONTAINER
EV1	ELECTROVALVE 3 WAY - COFFEE/STEAM
EV2	ELECTROVALVE 3 WAY - STEAM
L	PHASE
N	NEUTRAL
TCO	THERMAL CUT OFF
HE	HEATING ELEMENT

5 WORKING PRINCIPLE

5.1 MICROSWITCHES, SENSORS AND SOLENOID VALVES

| MICROSWITCHES	Function	Logic
M1 = UPPER MICROSWITCH	Detects when the infuser is on top position	"NC" when the infuser is in top position
M2 = LOWER MICROSWITCH	Detects when the infuser is on down position	"NC" when the infuser is in down position
M3 = DRAWER MICROSWITCH	Detects when the drip tray is in correct position	3-pin micro switch. When the drip tray is inserted: - the contact for the drip tray detection is OPEN; - the contact for the transmission motor power supply is CLOSED.
M4 = WATER TANK MICROSWITCH	Detects the presence of the water tank	3-pin micro switch. When the water tank is inserted: - the contact for the water tank detection is OPEN; - the contact for the transmission motor power supply is CLOSED.
M5 = MILK CONTAINER MICROSWITCH	Detects the presence of the hot water spout or the milk jugs	"NC" when the accessory is present
REED AND ENCODER	Function	Logic
ACCESSORIES SENSOR PCB	Detects which accessory is attached	H1 ON; H2 OFF; H3 OFF = hot water spout H1 OFF; H2 ON; H3 ON = hot milk jug H1 OFF; H2 ON; H3 OFF = cold milk jug
REED SENSOR EMPTY WATER TANK	Detects when the water level is at minimum	
REED SENSOR LOW WATER TANK	Detects when the water level is too low for a "long beverage" preparation	
HALL SENSOR ENCODER	Detects rotations of transmission motor	
SOLENOID VALVES	Function	Logic
EV1 = 3 ways solenoid valve	Allows the water flow going to the thermoblock OR to the steamer	When activated, the water flow goes to the thermoblock When deactivated, the water flow goes to the steamer
EV2 = 3 ways solenoid valve	Allows the steam flow AND the water flow going to the IFD connector OR the eventual excess of water pressure to be discharged	When activated, the steam flow OR the water flow goes to the IFD connector When deactivated, the eventual excess of water pressure is discharged to the expansion chamber

5.2 COFFEE DELIVERY
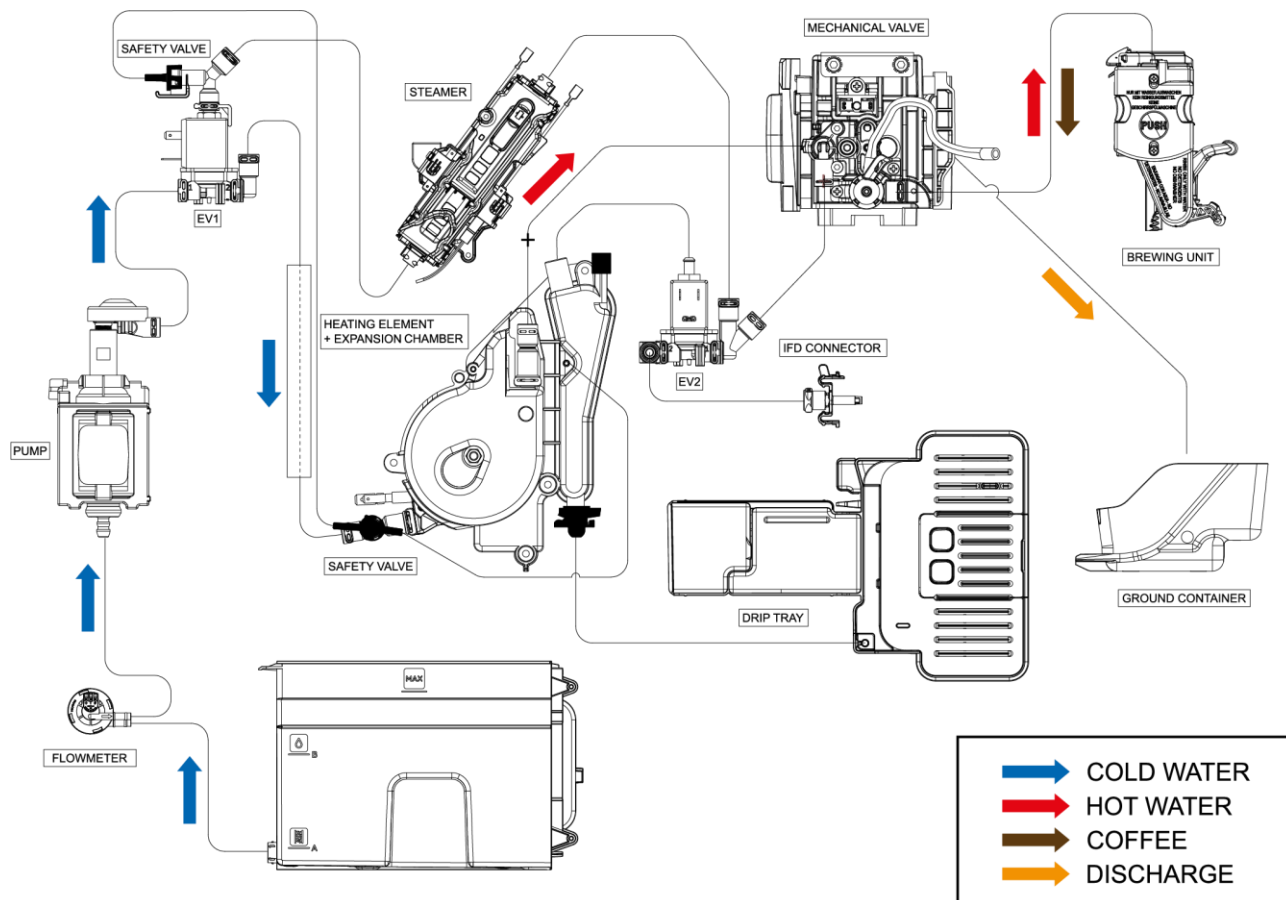
Espresso delivery steps:

1. EV1 is activated
2. Thermoblock is activated
3. Grinder is activated for a certain timing (based on the coffee taste selection)
4. Infuser moves to the mechanical valve
5. Pump is activated for a couple of seconds for pre-infusion
6. Pump restarts for coffee delivering
7. Pump and thermoblock stop, EV1 closes
8. Infuser moves away from the mechanical valve and releases the coffee pod
9. Mechanical valve discharges excess water/coffee to the ground container
10. Infuser is moved back to the "Coffee Ready" position

5.3 HOT WATER DELIVERY

SAFETY VALVE

EV1

PUMP

FLOWMETER

STEAMER

HEATING ELEMENT + EXPANSION CHAMBER

SAFETY VALVE

MAX

MECHANICAL VALVE

EV2

IFD CONNECTOR

DRIP TRAY

BREWING UNIT

GROUND CONTAINER

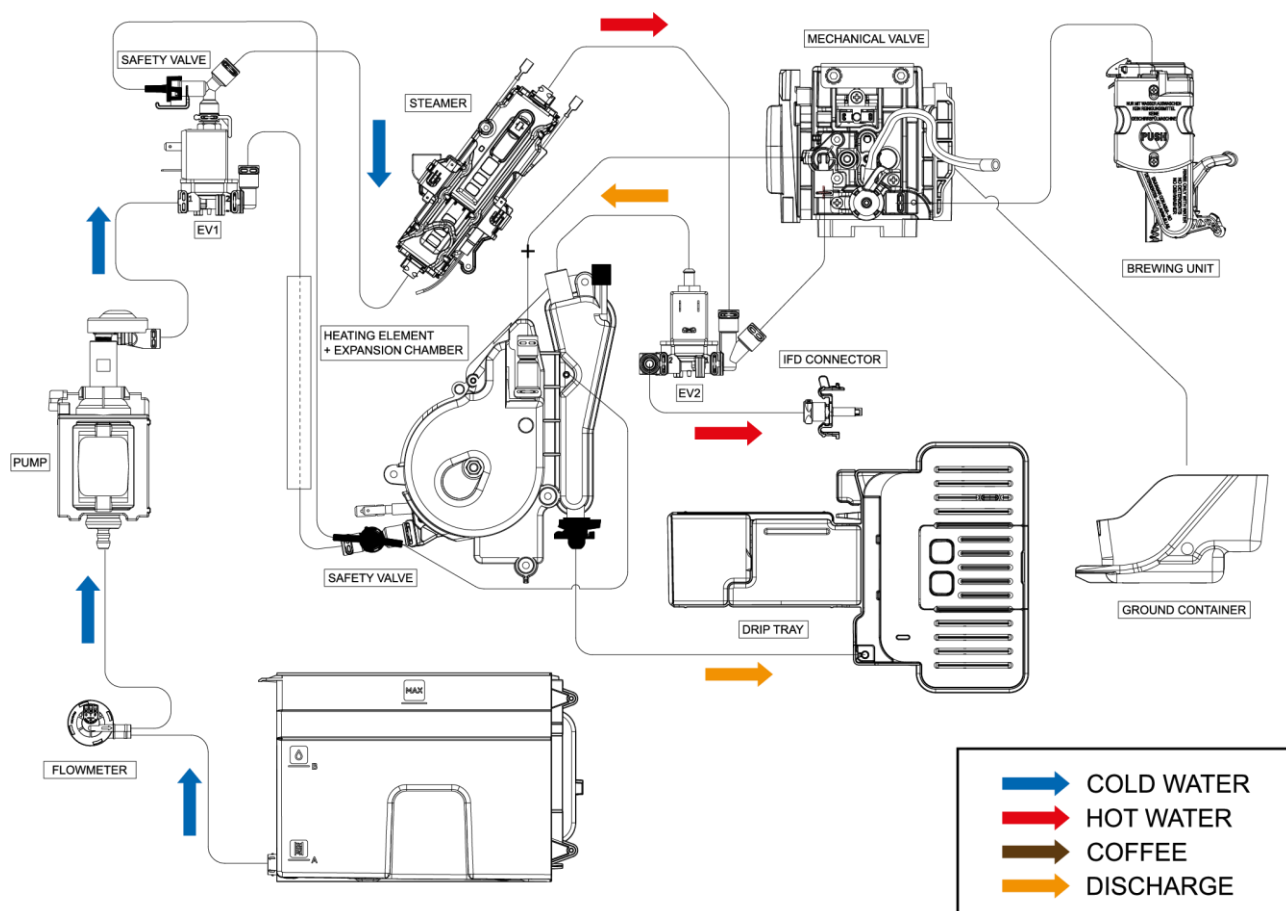|	
→	COLD WATER
→	HOT WATER
→	COFFEE
→	DISCHARGE
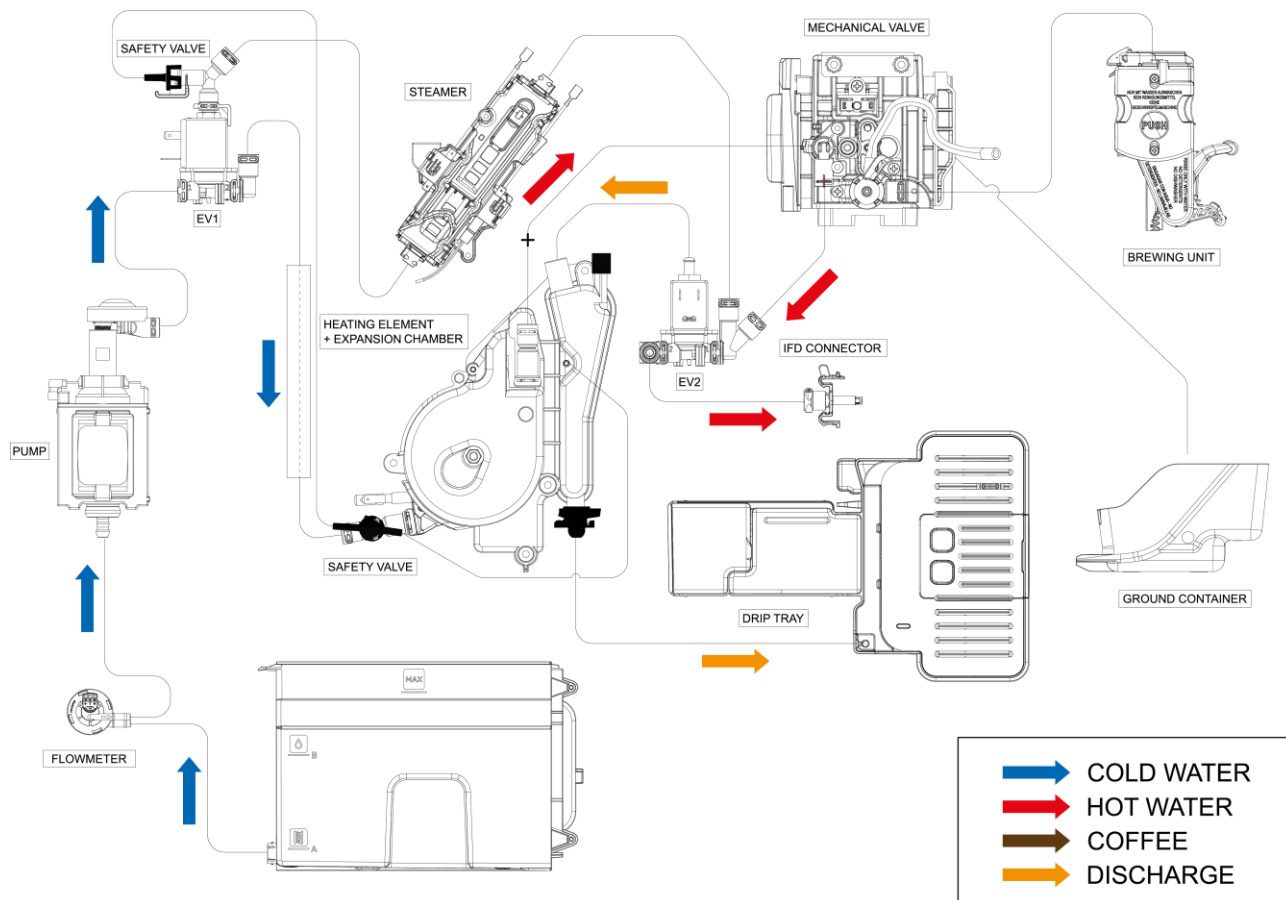
Hot water delivery steps:

1. EV1 and EV2 are activated
2. Thermoblock is activated
3. Pump is activated in <u>fast</u> pulsing mode for a certain timing
4. Hot water is delivered through the <u>IFD connector</u>
5. Pump stops, EV1 and EV2 are deactivated

5.4 MILK FROTH PREPARATION

SAFETY VALVE

STEAMER

MECHANICAL VALVE

EV1

HEATING ELEMENT + EXPANSION CHAMBER

EV2

IFD CONNECTOR

BREWING UNIT

PUMP

SAFETY VALVE

DRIP TRAY

GROUND CONTAINER

FLOWMETER

MAX

	COLD WATER
	HOT WATER
	COFFEE
	DISCHARGE

Milk foam delivery steps:

1. EV2 is activated
2. Steamer is activated
3. Pump is activated in <u>slow</u> pulsing mode for a certain timing
4. The steam is injected from the steam nozzle into the milk jug and mixed with the air (according to the milk froth knob position) to froth the milk
5. EV2, steamer and pump are deactivated

Milk jug cleaning steps:

1. EV2 is activated
2. Steamer is activated
3. Pump is activated in <u>very slow</u> pulsing mode for a certain timing
4. Hot water is delivered through the nozzle and air from the milk jug knob in CLEAN position
5. EV2, steamer and pump are deactivated

6 TEST MODE

6.1 PROCEDURE TO ACTIVATE TEST MODE, RESET ENCODER, BLUETOOTH AND ECO MODE

1. The appliance must be plugged-in and in stand-by mode.
2. Remove the water tank.
3. When the request to insert the water tank prompts on the display, touch the four corners of the screen in the sequence as shown in the below picture:
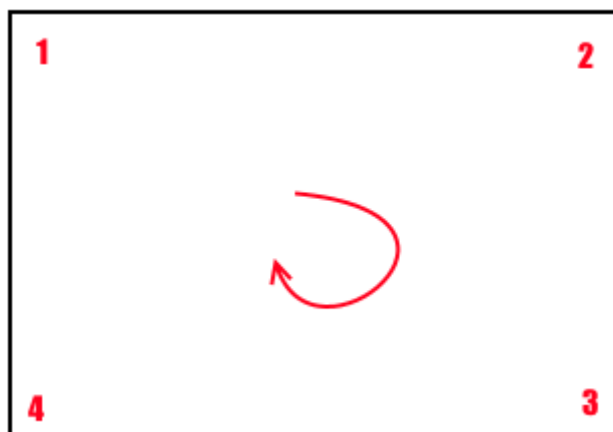
4. Insert the water tank.
5. Select one of the following options:
   a. **LOAD TEST MODE:** see next pages.
   b. **TEST DISPLAY:** tests the functioning of all the areas of the touchscreen display (after this procedure, the machine will reset the language and will ask for initial priming).
   c. **ELECTRIC TEST MODE:** this feature is used only for tests in the production line.
   d. **RESET ENCODER:** activates the procedure for the encoder reset.
   e. **ENERGY SAVING:** activates or deactivates the energy saving function (this will modify the set-point temperatures).

NOTE: The appliance will stay in test mode for a limited time if no actions are made.

6.2   EXPLANATION OF THE TEST MODE BUTTONS

MOTOR POS:0	EV 1 OFF	EV 2 OFF	NEXT PAGE
EXTRACT MOTOR		HEATER OFF T:20°C POWER:0	VAC:225V FREQ:50Hz
MOTOR UP OFF	MOTOR UP SWITCH OFF	STEAMER OFF T:20°C POWER:0	PEN ALM 0
MOTOR DOWN OFF	MOTOR DOWN SWITCH ON	PUMP OFF FLUX:53 SPEED:0	STOP

MOTOR: Indicates when the transmission motor is active. **POS:** Encoder value of the Hall sensor.	**EV1 and EV2:** activate the solenoid valves. **NOTE:** Some combinations are forced to avoid damages.	**EV1 and EV2:** activate the solenoid valves. **NOTE:** Some combinations are forced to avoid damages.	**NEXT PAGE:** Moves to next page of menu.
EXTRACT MOTOR: Moves the infuser to the extraction position.		**HEATER:** Blue when the thermoblock is active. * **T:** Temperature of the NTC of thermoblock. **POWER:** Absorbed power from 0 to 10.	**VAC:** Current voltage.
MOTOR UP: Blue when the motor is moving towards UP position. If pressed, motor starts.	**MOTOR UP SWITCH:** Blue when the infuser is in UP position. **ON:** When pressed (infuser in UP position).	**STEAMER:** Blue when the steamer is active. * **T:** Temperature of the NTC of steamer. **POWER:** Absorbed power from 0 to 10.	**PEN ALM:** this feature is used only for tests in the production line.
MOTOR DOWN: Blue when the motor is moving towards DOWN position. If pressed, motor starts.	**MOTOR DOWN SWITCH:** Blue when the infuser is in DOWN position. **OFF:** When pressed (infuser in DOWN position).	**PUMP:** Activates the pump for 200 flowmeter pulses (about 21 sec). **FLUX:** Indicates how many pulses passed (after 1 cycle of PUMP the number will be around 200). **SPEED:** Water flow in cc/s	**STOP:** Interrupts any active load.

(*) By pressing HEATER or STEAMER, the corresponding load is activated for 5 seconds.

GRINDER OFF	NEXT PAGE
ACCESSORY SWITCH OFF	
ACCESSORY HALL 1 OFF	
ACCESSORY HALL 2 OFF	IN:00-20-00
ACCESSORY HALL 3 OFF	SW BT:00.4.0
WATER TANK OFF	DIAG:00-00-01-00
TANK EMPTY OFF	SW LCD:0.4.26,GFX:62 BOOT:006
TANK HI OFF	T:0X5F703E B.COD:97.2
DRIP TRAY OFF	SW POWER:0.4.11,M.COD:97.2
SWITCH STANDBY OFF	VER MAIN EE:0xE00A

GRINDER: status of the grinder.	**NEXT PAGE:** Moves to next page of menu.
ACCESSORY SWITCH: status of the accessories micro switch.	
ACCESSORY HALL 1 / 2 / 3: status of the accessories reed sensors.	
WATER TANK: status of the water tank presence micro switch.	**RELEASE VERSIONS FOR ALL THE SOFTWARE PACKAGES INCLUDED IN THE APPLIANCE**.
TANK EMPTY: status of the empty water tank reed sensor.	
TANK HI: status of the "long beverages" reed sensor.	
DRIP TRAY: status of the drip tray presence micro switch.	
SWITCH STANDBY: status of the standby button.	

7   TROUBLESHOOTING

7.1   POSSIBLE TESTS WHICH CAN BE EXECUTED FROM THE TEST MODE

7.1.1   COFFEE BRANCH FLOW ACTIVATION

1. Move the infuser to the UP position (MOTOR UP).
2. Activate the EV1 solenoid valve.
3. Activate the pump.

The water will pass through the flow meter, the EV1 solenoid valve, the thermoblock, the mechanical valve, the infuser and will come out from the coffee spout.

7.1.2   HOT WATER BRANCH FLOW ACTIVATION

1. The infuser does not have to be in upper position.
2. Activate the EV1 and EV2 solenoid valves.
3. Activate the pump.

The water will pass through the flow meter, the EV1 solenoid valve, the thermoblock, the mechanical valve and the EV2 solenoid valve. Finally, the hot water will come out from the IFD connector.

7.1.3   STEAM BRANCH FLOW ACTIVATION

1. The infuser does not have to be in upper position.
2. Activate the EV2 solenoid valve only.
3. Activate the pump.

The water will pass through the flow meter, the third way of the EV1 solenoid valve, the steamer and the EV2 solenoid valve. Finally, the steam will come out from the IFD connector.

7.2   ELECTRIC CHECKS DIRECTLY ON THE COMPONENTS

7.2.1   HEATING ELEMENTS RESISTANCE CHECK

- Thermoblock resistance value: **≈ 35 Ohms**.
- Steamer resistance value: **≈ 50 Ohms**.

7.2.2 RESISTANCE/TEMPERATURE CHARACTERISTICS FOR NTCs SENSORS

Resistance/temperature characteristics for the thermoblock NTCs:

	RESISTANCE - TEMPERATURE CHARACTERISTICS				
TEMP. °C	MINIMUM kΩ	NOMINAL kΩ	MAXIMUM kΩ	Temp. Accy ±°C	Resi. Accy ±%
0	310	328,9	348,8	± 1.17	6,05
20	118,6	124,6	130,9	± 1.10	5
40	50,75	52,85	55,02	± 1.01	4,1
60	23,82	24,61	25,43	± 0.92	3,31
80	12,09	12,41	12,73	± 0.81	2,62
100	6,557	6,691	6,825	± 0.60	2
120	3,664	3,759	3,855	± 0.94	2,55
140	2,161	2,228	2,296	± 1.22	3,06
160	1,327	1,375	1,423	± 1.51	3,51
180	0,8445	0,8781	0,9126	± 1.82	3,93
200	0,5541	0,5783	0,6033	± 2.14	4,32

Resistance/temperature characteristics for the steamer NTCs:

	RESISTANCE - TEMPERATURE CHARACTERISTICS			
TEMP. °C	MINIMUM kΩ	NOMINAL kΩ	MAXIMUM kΩ	Temp. Accy °C
0	310	328,9	348,8	± 1.17
20	118,6	124,6	130,9	± 1.10
40	50,75	52,85	55,02	± 1.01
60	23,82	24,61	25,43	± 0.92
80	12,09	12,41	12,73	± 0.81
100	6,557	6,691	6,825	± 0.68
120	3,726	3,823	3,921	± 0.96
140	2,228	2,297	2,425	± 1.26
160	1,392	1,441	1,492	± 1.58
180	0,904	0,94	0,977	± 1.92

7.2.3   GROUND CHECK POINT FOR THE APPLIANCE

In order to check the main ground connection of the appliance insert the ground tester probe from the round hole located on the basement of the appliance on the thermoblock side until it will touch the thermoblock metal surface, as displayed in the below picture:
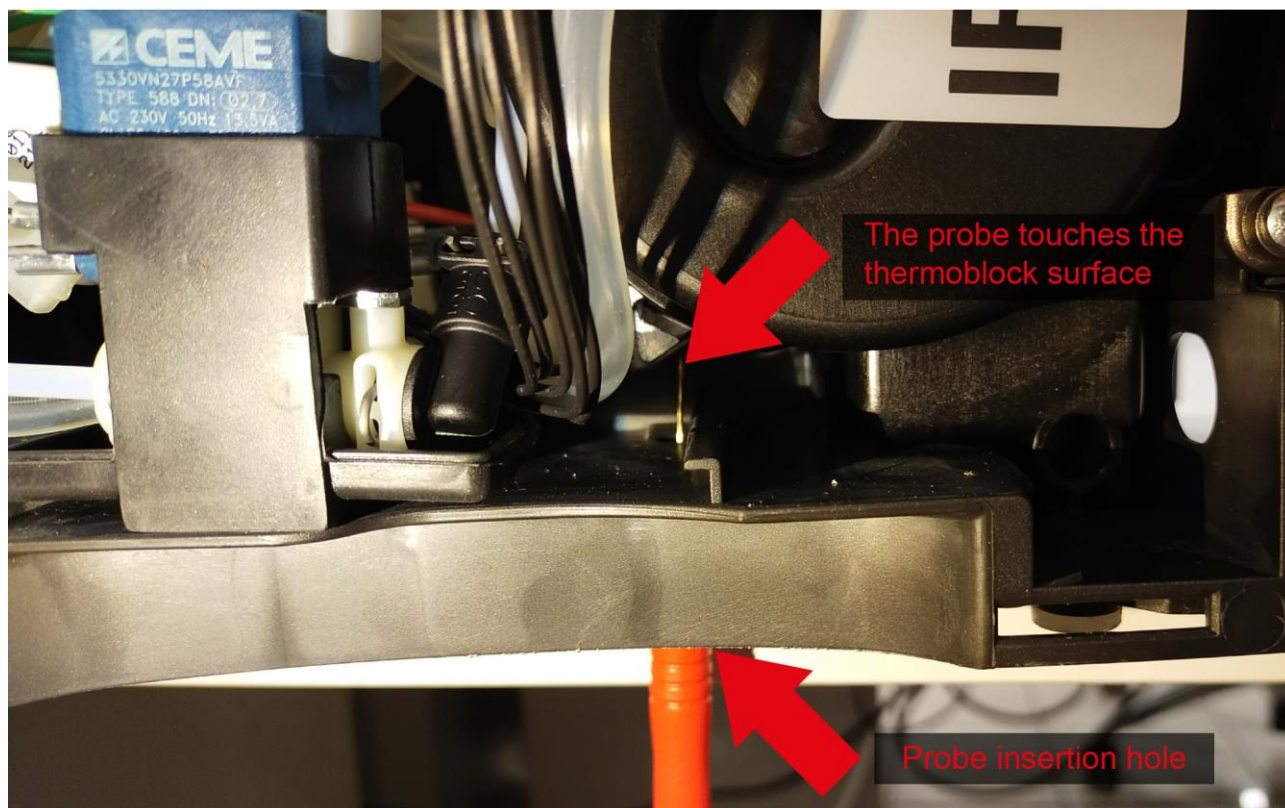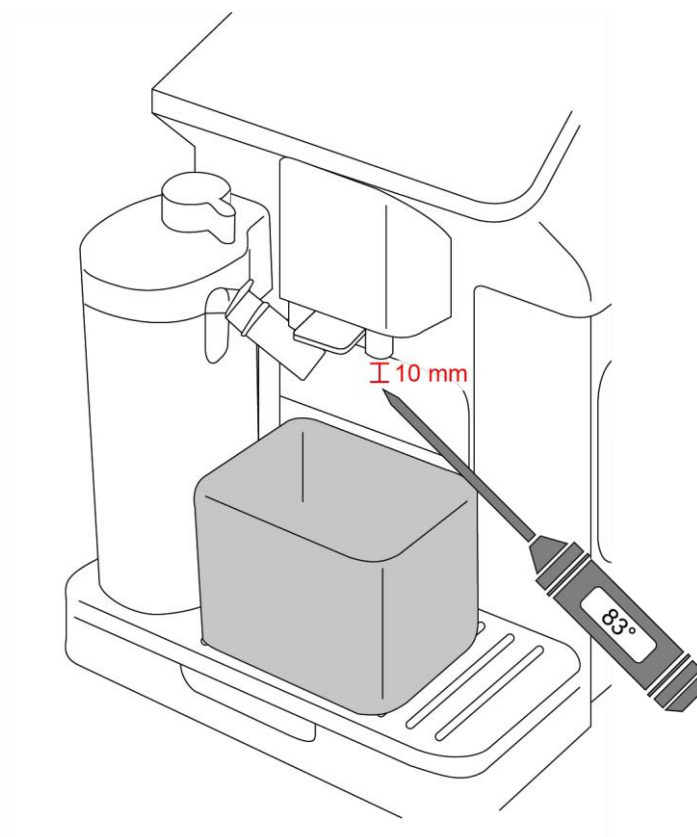
7.3 COFFEE TEMPERATURE TEST

Complaints from end users about coffee temperature are quite frequent. They are mainly due to incorrect appliance adjustments or to an incorrect expectation by the customer.

A **coffee temperature measurement** is required all the times any of these complaints are encountered.

To perform the coffee temperature test, follow in sequence the below steps:

1. Turn the appliance ON.
2. Run a rinse cycle, to warm up the hydraulic circuit.
3. Set the temperature to the maximum level.
4. Select to prepare an **EXTRA-LONG ESPRESSO COFFEE** (refer to the user manual for more details).
5. Start the coffee preparation.
6. Wait until at least 20ml of coffee have been delivered into the cup.
7. Measure the coffee flow temperature at about 2÷10mm from the coffee spout, as shown in the below picture:

The **optimal indicative temperature measurement** for coffee should be **83°C±3°C**.

7.4 FROTHED HOT MILK CONSISTENCY AND TEMPERATURE TEST

A frothed hot milk consistency and temperature test can be required whenever the Serviceman is getting complaints from the end user about the quality or the temperature of the hot milk beverages.

To perform the frothed hot milk consistency and temperature test, follow in sequence the below steps:

1. Turn the appliance ON.
2. Fill the milk jug with 200ml of **semi-skimmed** milk at a temperature of 5°C±2°C.
3. Insert the lid to the jug and connect it to the appliance.
4. Set the maximum level of froth by rotating the frothing adjustment knob on the jug lid accordingly.
5. Place a 250ml PIREX graduated container under the milk spout.
6. Select the HOT MILK beverage and wait until at least 80ml of frothed milk have been delivered into the container.
7. Measure the milk flow temperature during the delivery at about 2÷10mm from the spout, as shown in the below picture:
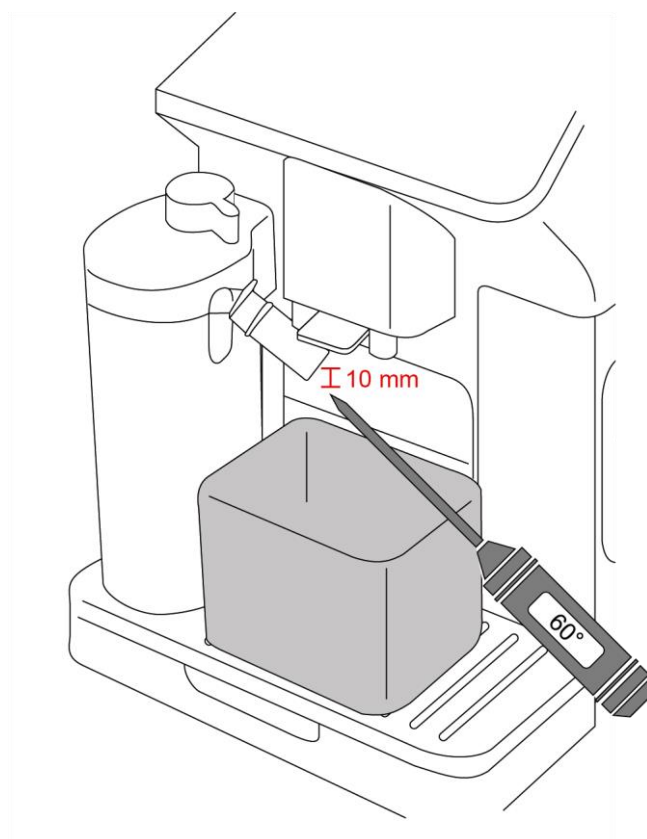
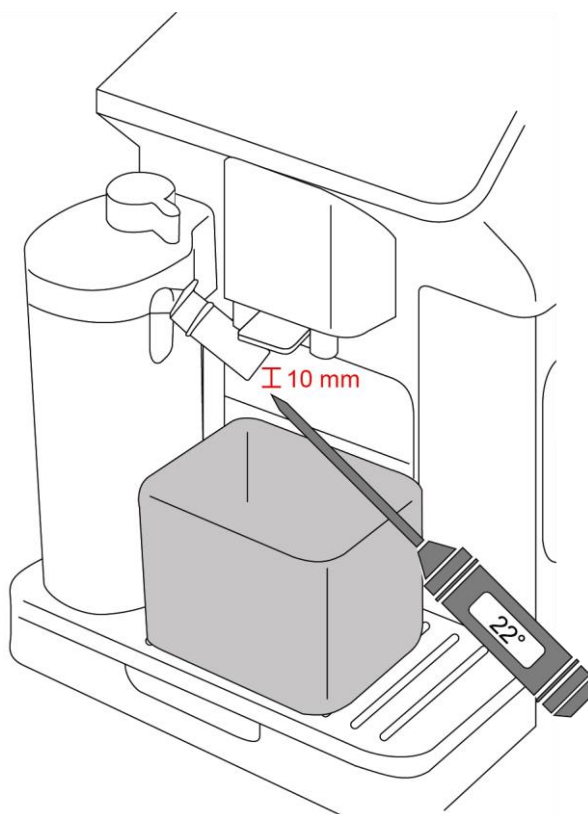The **optimal conditions for the frothed milk** (without coffee) should be as resumed below:

- **Froth appearance: small bubbles without splashes.**
- **Milk temperature: 60°C±5°C.**
- **Froth amount: 50% milk and 50% froth.**

7.5 FROTHED COLD MILK CONSISTENCY AND TEMPERATURE TEST

A frothed cold milk consistency and temperature test can be required whenever the Serviceman is getting complaints from the end user about the quality or the temperature of the cold milk beverages.

To perform the frothed cold milk consistency and temperature test, follow in sequence the below steps:

1. Turn the appliance ON.
2. Fill the milk jug with 200ml of **skimmed** milk at a temperature of 5°C±2°C.
3. Insert the lid to the jug and connect it to the appliance.
4. Set the maximum level of froth by rotating the frothing adjustment knob on the jug lid accordingly.
5. Place a 250ml PIREX graduated container under the milk spout.
6. Select the COLD MILK beverage and wait until at least 80ml of frothed milk have been delivered into the container.
7. Measure the milk flow temperature during the delivery at about 2÷10mm from the spout, as shown in the below picture:


The **optimal conditions for the frothed milk** (without coffee) should be as resumed below:

- **Froth appearance: small bubbles without splashes.**
- **Milk temperature: 22,5°C±2,5°C.**
- **Froth amount: 50% milk and 50% froth.**

8 DEMO MODE ACTIVATION

The below procedure explains how to start the continuous displaying of the demonstration video on the Eletta Explore screen, for instance in case the appliance would be exhibited on the shelf of a shop.

1. The appliance must be plugged-in and in stand-by mode.
2. Remove the drip tray.
3. When the request to insert the drip tray prompts on the display, touch the first the bottom-left corner and then the top right corner of the touch screen:
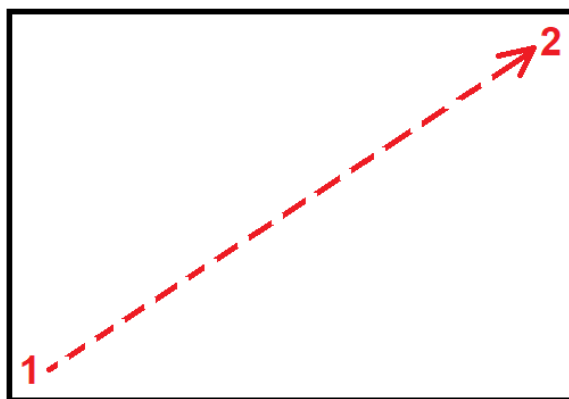
Insert the drip tray. The demonstration video (DEMO MODE) will start being displayed continuously on the screen until the appliance will be powered OFF.