

**Data Sheet and Service Manual**

**CAM 510YY – TRUE BREW™**

**Date: 07.03.2023**

**TrueBrew™**  
with Bean Extract  
TECHNOLOGY



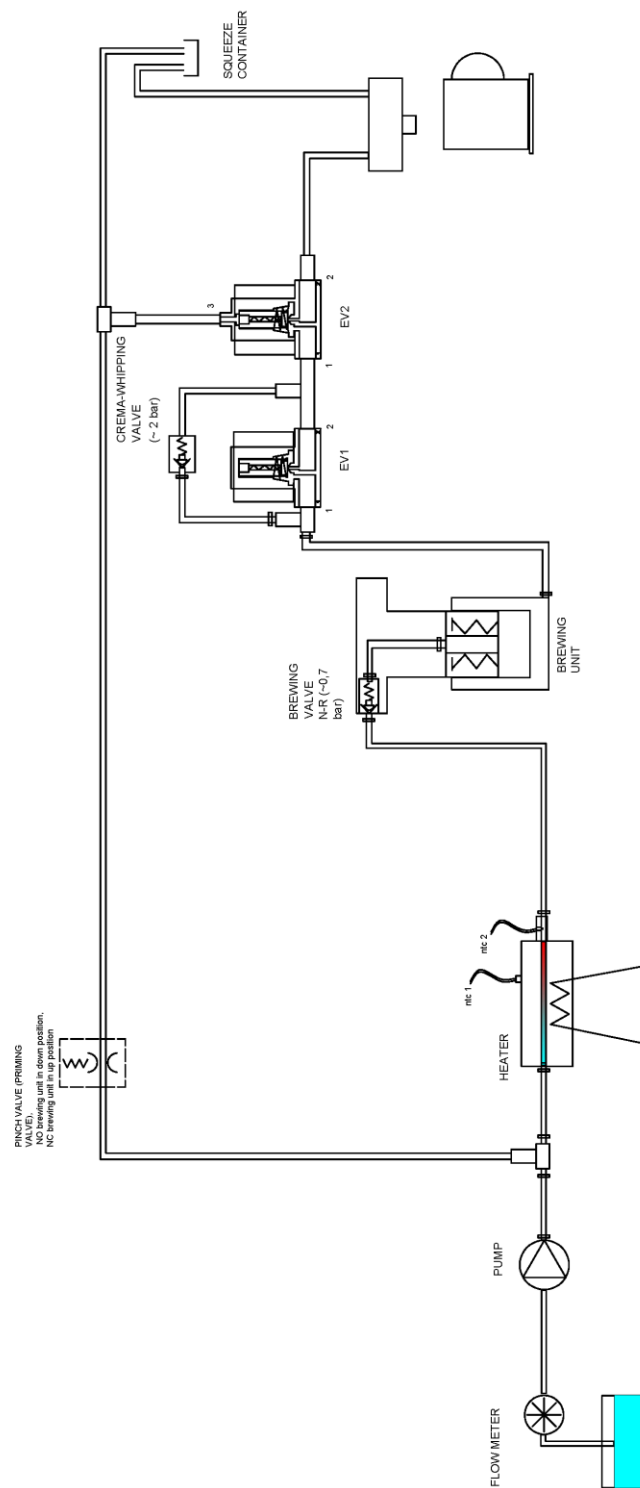
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Voltage – Frequency – Input Power                      120V – 60Hz – 1500 W

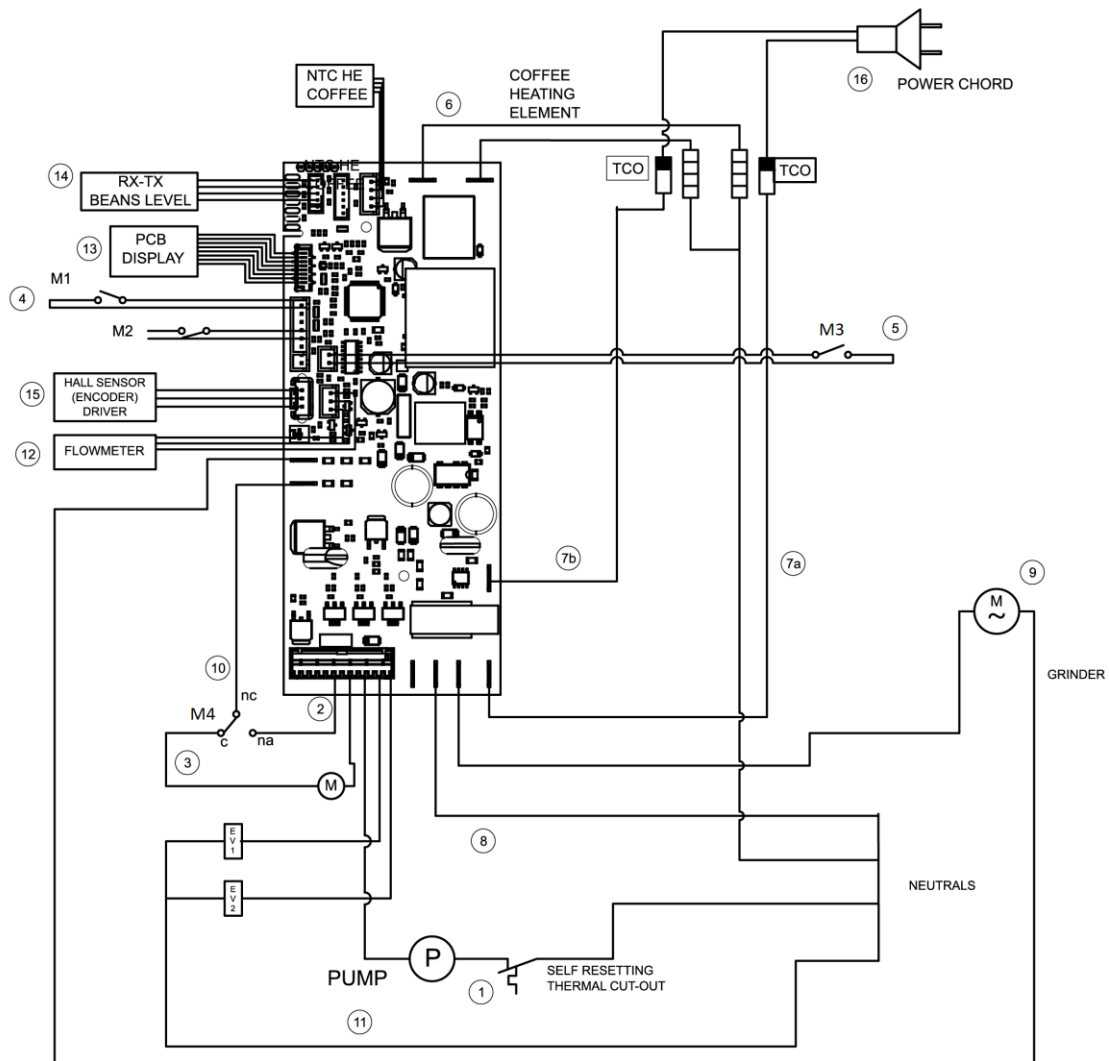
|                          |                                          |
|--------------------------|------------------------------------------|
| Pump                     | ARS 110/120V – 60Hz – 25W – 5Bar         |
| Grinder motor            | 120VAC                                   |
| Transmission motor       | 120VDC with position encoder             |
| Solenoid valves EV1, EV2 | 120VAC                                   |
| Coffee Thermoblock       |                                          |
| - Temperature probe      | Double NTC sensor: set point + hot point |
| - Thermal fuse TCO       | 229°C – 15A                              |
| - Heating element        | 120 VAC – 1460W (730W + 730W)            |

### 3 HYDRAULIC DIAGRAM

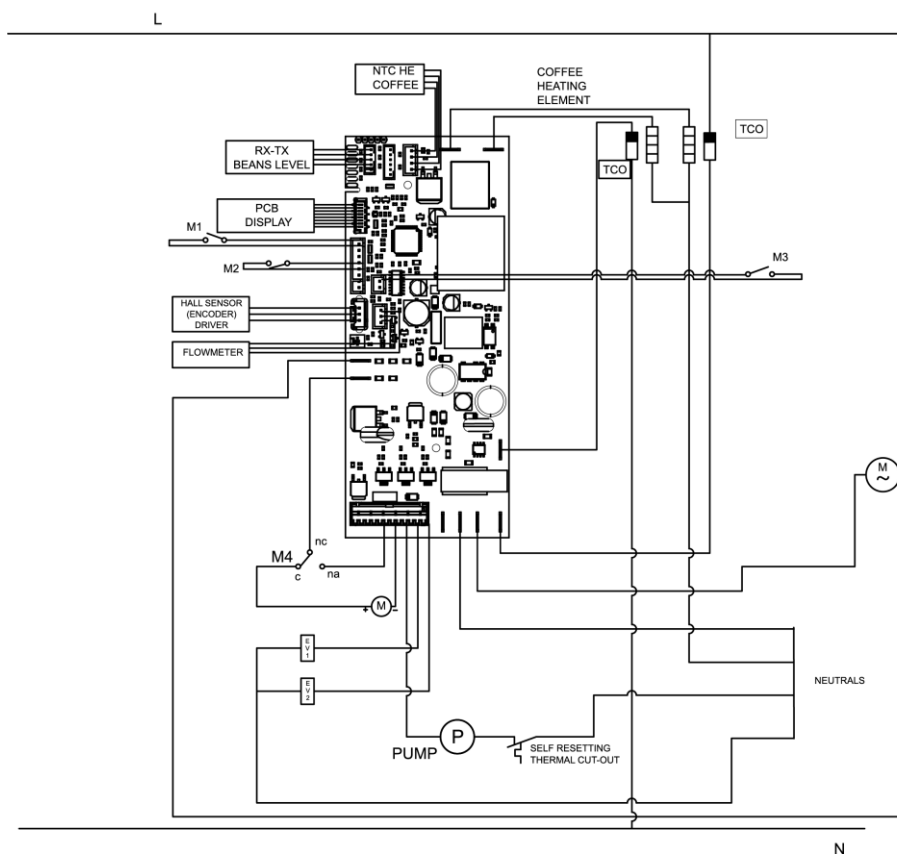


## 4 WIRING DIAGRAM

### 4.1 PRACTICAL OUTLINE



## 4.2 THEORETICAL OUTLINE



| LEGENDA / LEGEND                                             |
|--------------------------------------------------------------|
| M1 = GRUPPO ALTO - MICROSWITCH UPPER (GROUP INFUSION MOTOR)  |
| M2 = GRUPPO BASSO - MICROSWITCH LOWER (GROUP INFUSION MOTOR) |
| M3 = SEGNALE CASSETTO FONDI - DRIP TRAY SENSOR               |
| M4 = CASSETTO SQUEEZE SICUREZZA - SQUEEZE CONTAINER          |
| EV1 = ELETTRORVALVOLA A 2 VIE - 2 WAY SOLENOID VALVE         |
| EV2 = ELETTRORVALVOLA A 3 VIE - 3 WAY SOLENOID VALVE         |
| L = FASE - PHASE/LIVE                                        |
| N = NEUTRO - NEUTRAL                                         |
| TCO = TERMOFUSIBILE - THERMAL CUT OFF                        |
| H.E. ELEMENTO RISCALDANTE - HEATING ELEMENT                  |

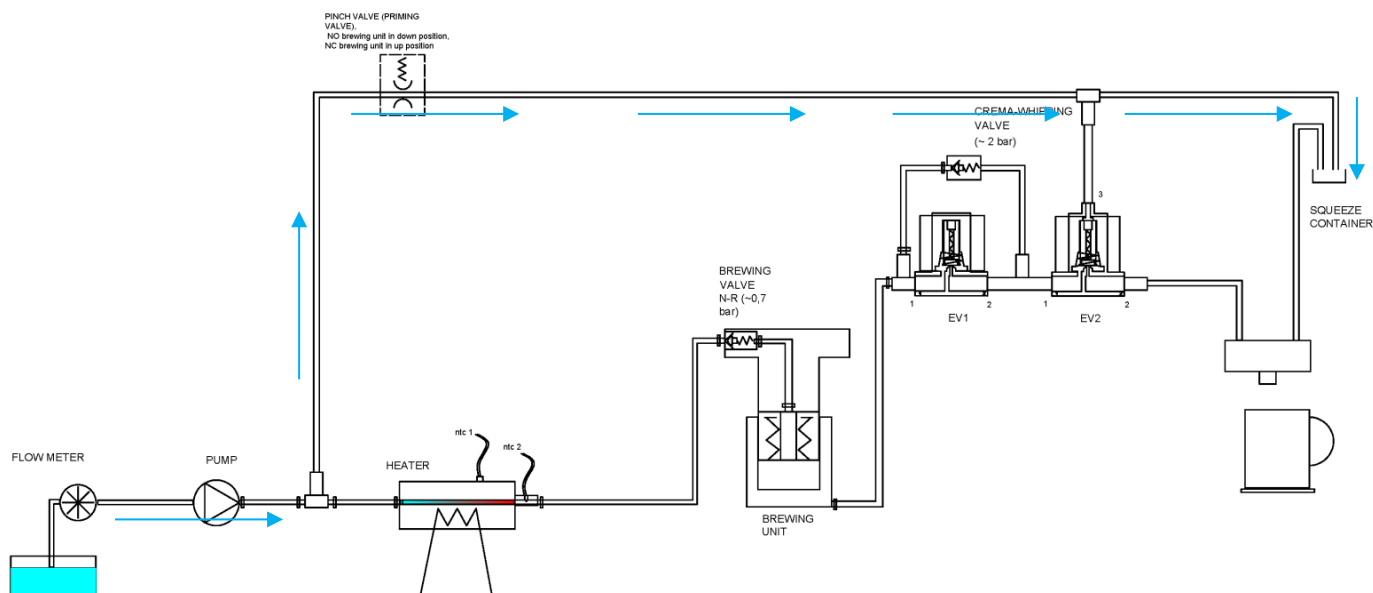
## 5 WORKING PRINCIPLE

### 5.1 MICROSWITCHES, SENSORS, SOLENOID VALVES AND MECHANICAL COMPONENTS

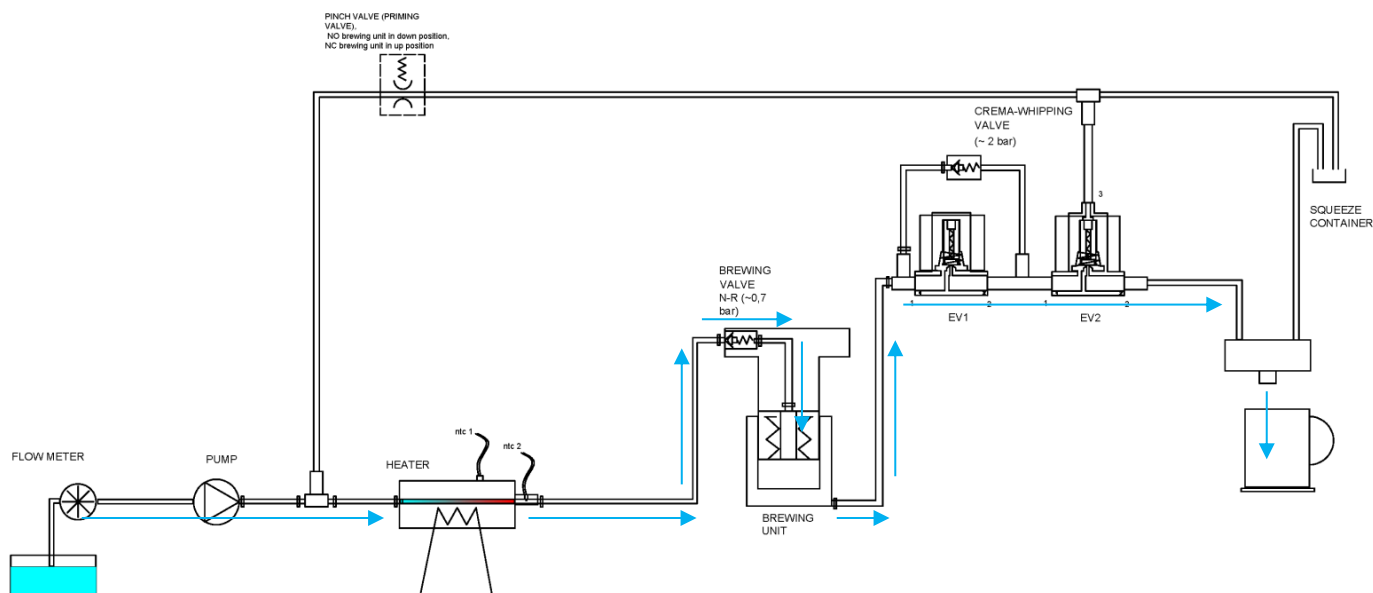
| MICROSWITCHES                              | Function                                                              | Logic                                                                                                                                                                                                                                                                          |
|--------------------------------------------|-----------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>M1</b> = UPPER MICROSWITCH              | Detects when the infuser is on top position                           | "NO", it closes when the infuser is in top position                                                                                                                                                                                                                            |
| <b>M2</b> = LOWER MICROSWITCH              | Detects when the infuser is on down position                          | "NO", it closes when the infuser is in down position                                                                                                                                                                                                                           |
| <b>M3</b> = GROUNDS CONTAINER MICROSWITCH  | Detects when the grounds container is in correct position             | "NO", it closes when the grounds container is in place                                                                                                                                                                                                                         |
| <b>M4</b> = SQUEEZE CONTAINER MICRO SWITCH | Detects when the squeeze container is in correct position             | Change-over micro switch. When the squeeze container is inserted: <ul style="list-style-type: none"> <li>- the contact for the squeeze container detection is OPEN;</li> <li>- the contact for the transmission motor power supply is CLOSED.</li> </ul>                       |
| <b>EV1</b> = 2-WAYS SOLENOID VALVE         | Switch between Drip Coffee preparation and Espresso Style preparation | <ul style="list-style-type: none"> <li>- It opens when the machine prepares a Drip Coffee beverage.</li> <li>- It is closed when the machine prepares the Espresso Style beverage, thus making the coffee to flow through the Crema Whipping Valve.</li> </ul>                 |
| <b>EV2</b> = 3-WAYS SOLENOID VALVE         | Manages the coffee delivery and the squeeze discharge                 | <ul style="list-style-type: none"> <li>- It opens to deliver both Drip Coffee beverages and the Espresso Style beverage.</li> <li>- It closes when the coffee beverage delivery finishes and the coffee pod is squeezed to release water into the squeeze container</li> </ul> |
| REED AND ENCODER                           | Function                                                              | Logic                                                                                                                                                                                                                                                                          |
| <b>HALL SENSOR ENCODER</b>                 | Detects rotations of transmission motor                               |                                                                                                                                                                                                                                                                                |
| <b>BEANS SENSOR</b>                        | Detects when the coffee beans run out                                 | It has only the function to inform the user when the coffee beans are almost finished, it does not disable the grinder                                                                                                                                                         |

| MECHANICAL COMPONENTS       | Function                                                                                                                                                                                                                                                                       | Logic                                                                                                                                                                                                                   |
|-----------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>PINCH VALVE</b>          | Allows the water circuit priming at the first ignition of the machine                                                                                                                                                                                                          | <p>“NO” when the brewing unit is in DOWN position to allow the water circuit filling.</p> <p>It closes when the brewing unit moves to the UP position, this happens when the flowmeter starts measuring water flow.</p> |
| <b>BREWING VALVE</b>        | It is located at the inlet of the mechanical valve. It is used to keep a pressure of about 0,7Bars (above the atmospheric pressure) into the Thermoblock                                                                                                                       |                                                                                                                                                                                                                         |
| <b>CREMA WHIPPING VALVE</b> | It is located at the outlet of the mechanical valve. It by-passes the EV1 solenoid valve and creates a pressure gap of about 2 Bars (above the atmospheric pressure) only during the Espresso Style preparation to allow the formation of the crema on top of the 3oz beverage |                                                                                                                                                                                                                         |

## 5.2 WATER CIRCUIT PRIMING



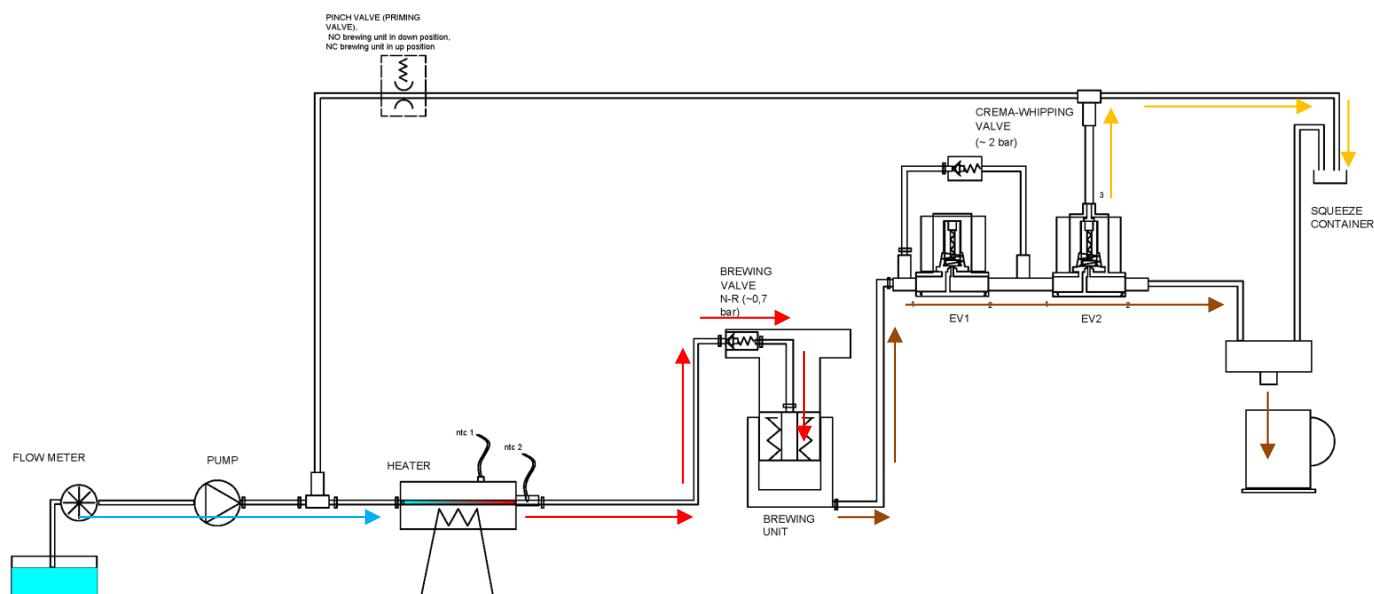
- After having turned the appliance ON for the first time and pressed the BREW button, the brewing unit is in DOWN position and the pinch valve is open to make the air in the circuit to flow to purge towards the squeeze container. This condition remains until the water starts flow into the circuit and the flowmeter starts to rotate because of the water flow.



- Once the flowmeter starts to measure the water flow, the brewing unit moves to the UP position, thus closing the pinch valve. At the same time, EV1 and EV2 solenoid valves open and the machine

delivers about 3,5floz (100ml) of water from the coffee spouts. Then EV2 closes and the machine delivers about 3,5floz (100ml) of water in the squeeze container (7floz – 200ml in total).

### 5.3 DRIP COFFEE DELIVERY

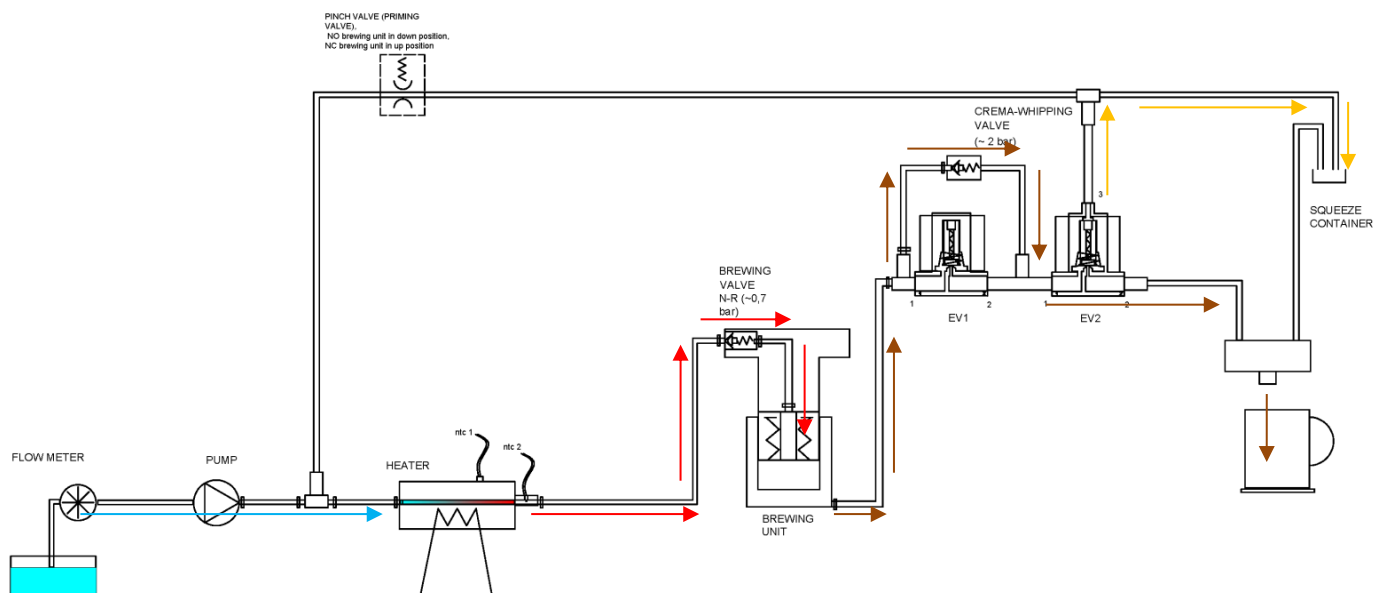


During a Drip Coffee recipe preparation:

- The **grinder** activates for a certain time to grind the proper amount of coffee into the brewing unit.
- Then the brewing unit moves towards the UP limit position, by **matching the mechanical valve but without pressing the UP limit switch**. In this way the coffee dose will not be pressed. **EV2** solenoid valve opens.
- The **pump** activates in **continuous mode for a few seconds** to perform the coffee **pre-infusion**.
- The **EV1** solenoid valve opens to allow the coffee to flow towards the coffee spouts.
- The **pump** then activates in **very fast pulsing mode** to perform the **Drip Coffee brewing**.
- The **pump** deactivates and the **EV2** solenoid valve closes.
- The **brewing unit** is moved to the **UP limit position** for a few seconds, this will allow to squeeze the coffee pods and discharge the residues of coffee mostly into the cup; then **EV1** solenoid valve closes only in little part into the squeeze container through the EV2 solenoid valve discharging hose.
- Finally the **brewing unit** moves back to the **DOWN limit position** to eject the used coffee pod, then it moves back in the “coffee ready” position under the grinder.

**IMPORTANT NOTICE:** Depending on the size of Drip Coffee beverage selected, the machine could perform multiple grindings and brewing, refer to paragraph 5.5 for more details.

## 5.4 ESPRESSO STYLE DELIVERY



During the Espresso Style recipe preparation:

- The **grinder** activates for a certain time to grind the proper amount of coffee into the brewing unit.
- Then the brewing unit moves towards the UP limit position, by **matching the mechanical valve and by pressing the UP limit switch** to tamp the coffee pod. Then the brewing unit is moving slightly back to leave a small space between the coffee pod and the mechanical valve.
- The **pump** activates in **continuous mode for a few seconds** to perform the coffee **pre-infusion**.
- The only **EV2** solenoid valve opens, in this way the coffee will flow towards the **crema whipping valve** first and finally towards the coffee spouts.
- The **pump** then activates in **very fast pulsing mode** to perform the **Espresso Style coffee brewing**.
- The **pump** deactivates and the **EV2** solenoid valve closes.
- The **brewing unit** is moved to the **UP limit position** for a few seconds, this will allow to squeeze the coffee pods and discharge the residues of coffee mostly into the squeeze container through the EV2 solenoid valve discharging hose.
- Finally the **brewing unit** moves back to the **DOWN limit position** to eject the used coffee pod, then it moves back in the "coffee ready" position under the grinder.

**IMPORTANT NOTICE:** The squeezing process at the end of the Espresso Style preparation will mostly discharge coffee residues into the squeeze container compared to the Drip Coffee beverages, therefore a large amount of Espresso Style beverage prepared will make the squeeze container to fill much quicker compared to the Drip Coffee beverages.

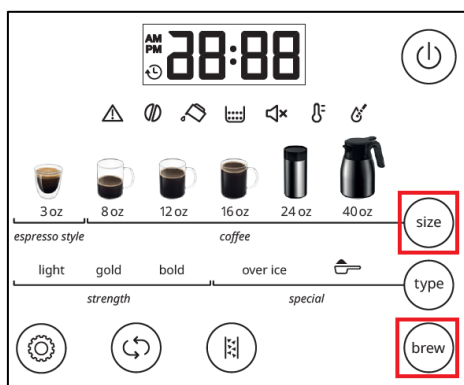
## 5.5 NUMBER OF CYCLES FOR EACH BEVERAGE PREPARATION

The below table resumes the number of grinding and brewing cycles required to prepare each type of beverages on TrueBrew coffee makers:

| Coffee Beverage         | Number of Grinding/Brewing Cycles |
|-------------------------|-----------------------------------|
| 3oz<br>(Espresso Style) | 1                                 |
| 8oz                     | 1                                 |
| 12oz                    | 1                                 |
| 16oz                    | 1                                 |
| 20oz                    | 2                                 |
| 24oz                    | 2                                 |
| 40oz                    | 3                                 |

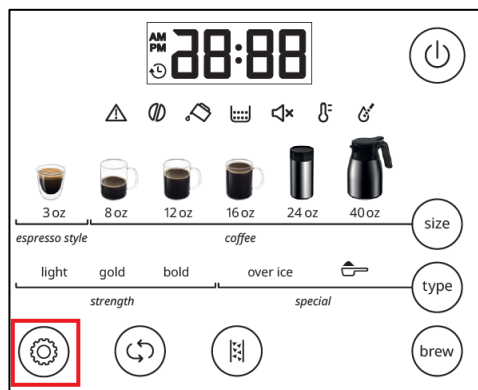
## 6 TEST MODE

To access the **Test Mode**, make sure the machine is in stand-by mode. Then, remove the drip tray and press at the same time the buttons **SIZE** and **BREW**:



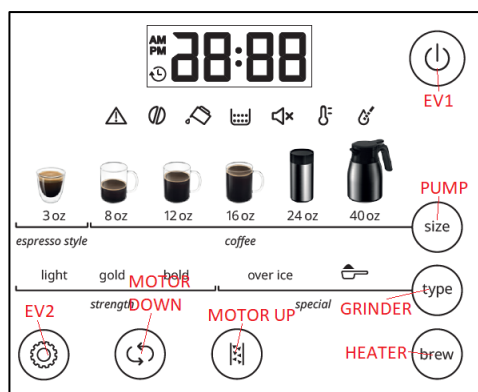
Release the buttons when the lights of the user interface will light up, then (within 5 seconds) insert the drip tray and select one of the following test options.

## 6.1 LOAD TEST MODE



After having accessed the test mode as indicated previously, press the **SETTINGS** button to access the **LOAD TEST MODE**.

The GENERAL ALARM will lit steady ON (the COFFEE BEANS will flash in case the beans hopper will be empty).

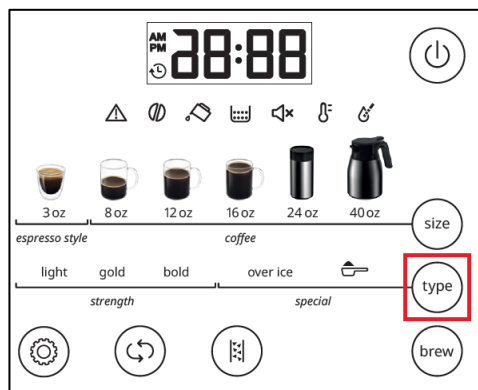


Press one of the icons as shown in the image to activate the relative load:

- **ON-Standby:** EV1 solenoid valve
- **SIZE:** Pump
- **TYPE:** Grinder
- **BREW:** Heater
- **DESCALE:** Motor UP (beep when UP limit switch is pressed)
- **ARROWS:** Motor DOWN (beep when DOWN limit switch is pressed)
- **SETTINGS:** EV2 solenoid valve

To quit the **LOAD TEST MODE**, disconnect the power cord for about 10 seconds.

## 6.2 DISPLAY TEST MODE



After having accessed the test mode as indicated previously, press the **TYPE** button to access the **DISPLAY TEST MODE**.

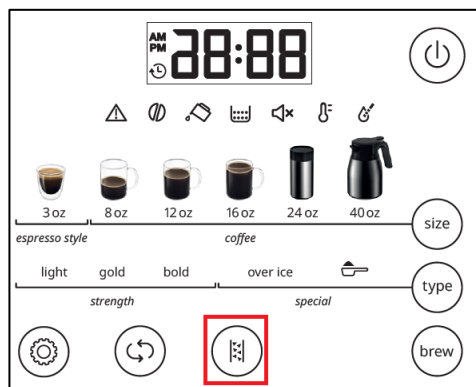
During the display test mode all the LEDs are OFF.

- By pressing the **SIZE** button, all the beverages size icons will illuminate.
- By pressing the **TYPE** button, all the coffee strength icons will illuminate.
- By pressing the **BREW** button, the ON-Standby button will illuminate.
- By pressing the **ON-STANDBY** button, the BREW button will illuminate.
- By pressing the **SETTINGS** button, all the top alarms icons and the DESCALE button will illuminate.
- By pressing the **ARROWS** button, all the top icons, the LCD display segments and the DESCALE button will illuminate.
- By pressing the **DESCALE** button, the ON-STANDBY and the BREW buttons will illuminate.

To quit the **DISPLAY TEST MODE**, disconnect the power cord for about 10 seconds.

**IMPORTANT:** The **DISPLAY TEST MODE** execution will put the appliance back to “**first use**”, i.e. forcing it to ask again for the water circuit priming.

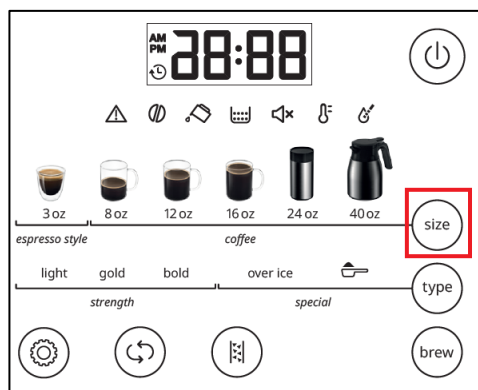
### 6.3 ENCODER RESET



After having accessed the test mode as indicated previously, press the **DESCALE** button to perform the **ENCODER RESET**.

The GROUNDS CONTAINER alarm will lit on for a few seconds to confirm the completion of the operation.

## 7 STATISTICS MODE



After having accessed the test mode as indicated in the previous chapter, press the **SIZE** button to access the **STATISTICS** readings.

The appliance will show cyclically for three times on the display:

- The **number of each beverage delivered** (the size icon of each beverage will illuminate);
- The **number of descaling cycles performed** (the water hardness icon will illuminate);
- The **liters of water processed** (the water tank icon will illuminate).

## 8 HEATING ELEMENTS RESISTANCE CHECK

Thermoblock Resistance Value:  $\approx 9,9$  Ohms.

Resistance/temperature characteristics for the Thermoblock's NTCs:

| TH1    |                    | R100-6. 691K $\Omega \pm 2\%$ |          | B0/100-3970K |                    | 料号: (A09) (D11-241) 版本: A |          |
|--------|--------------------|-------------------------------|----------|--------------|--------------------|---------------------------|----------|
| T (°C) | Rmin (K $\Omega$ ) | Rnom (K $\Omega$ )            | Rmax (K) | T (°C)       | Rmin (K $\Omega$ ) | Rnom (K $\Omega$ )        | Rmax (K) |
| -40    | 3060.799           | 3323.300                      | 3606.870 | -3           | 363.307            | 386.064                   | 410.083  |
| -39    | 2864.562           | 3108.153                      | 3371.108 | -2           | 345.291            | 366.731                   | 389.346  |
| -38    | 2682.684           | 2908.880                      | 3152.886 | -1           | 328.258            | 348.463                   | 369.763  |
| -37    | 2513.965           | 2724.147                      | 2950.721 | 0            | 312.152            | 331.196                   | 351.262  |
| -36    | 2357.318           | 2552.744                      | 2763.265 | 1            | 296.916            | 314.872                   | 333.780  |
| -35    | 2211.759           | 2393.577                      | 2589.304 | 2            | 282.500            | 299.433                   | 317.255  |
| -34    | 2076.393           | 2245.650                      | 2427.732 | 3            | 268.855            | 284.828                   | 301.630  |
| -33    | 1950.407           | 2108.061                      | 2277.547 | 4            | 255.937            | 271.008                   | 286.852  |
| -32    | 1833.065           | 1979.992                      | 2137.841 | 5            | 243.704            | 257.927                   | 272.871  |
| -31    | 1723.691           | 1860.695                      | 2007.784 | 6            | 232.116            | 245.542                   | 259.640  |
| -30    | 1621.672           | 1749.489                      | 1886.625 | 7            | 221.137            | 233.813                   | 247.117  |
| -29    | 1526.448           | 1645.753                      | 1773.674 | 8            | 210.731            | 222.702                   | 235.259  |
| -28    | 1437.509           | 1548.923                      | 1668.305 | 9            | 200.866            | 212.175                   | 224.030  |
| -27    | 1354.383           | 1458.477                      | 1569.943 | 10           | 191.513            | 202.197                   | 213.392  |
| -26    | 1276.644           | 1373.943                      | 1478.065 | 11           | 182.641            | 192.738                   | 203.312  |
| -25    | 1203.899           | 1294.886                      | 1392.192 | 12           | 174.225            | 183.769                   | 193.758  |
| -24    | 1135.786           | 1220.907                      | 1311.881 | 13           | 166.239            | 175.262                   | 184.701  |
| -23    | 1071.975           | 1151.640                      | 1236.731 | 14           | 158.659            | 167.192                   | 176.113  |
| -22    | 1012.161           | 1086.751                      | 1166.370 | 15           | 151.462            | 159.533                   | 167.968  |
| -21    | 956.063            | 1025.927                      | 1100.457 | 16           | 144.629            | 152.265                   | 160.240  |
| -20    | 903.424            | 968.887                       | 1038.679 | 17           | 138.138            | 145.364                   | 152.907  |
| -19    | 854.004            | 915.366                       | 980.745  | 18           | 131.972            | 138.812                   | 145.947  |
| -18    | 807.586            | 865.125                       | 926.392  | 19           | 126.113            | 132.588                   | 139.340  |
| -17    | 763.966            | 817.938                       | 875.373  | 20           | 120.545            | 126.676                   | 133.066  |
| -16    | 722.957            | 773.600                       | 827.460  | 21           | 115.251            | 121.058                   | 127.106  |
| -15    | 684.385            | 731.921                       | 782.445  | 22           | 110.217            | 115.718                   | 121.445  |
| -14    | 648.089            | 692.723                       | 740.134  | 23           | 105.430            | 110.642                   | 116.066  |
| -13    | 613.922            | 655.843                       | 700.347  | 24           | 100.875            | 105.816                   | 110.953  |
| -12    | 581.745            | 621.131                       | 662.919  | 25           | 96.542             | 101.225                   | 106.093  |
| -11    | 551.430            | 588.445                       | 627.695  | 26           | 92.419             | 96.859                    | 101.472  |
| -10    | 522.858            | 557.656                       | 594.532  | 27           | 88.493             | 92.704                    | 97.077   |
| -9     | 495.920            | 528.642                       | 563.299  | 28           | 84.756             | 88.751                    | 92.896   |
| -8     | 470.512            | 501.291                       | 533.871  | 29           | 81.197             | 84.987                    | 88.919   |
| -7     | 446.538            | 475.499                       | 506.135  | 30           | 77.807             | 81.404                    | 85.133   |
| -6     | 423.912            | 451.167                       | 479.983  | 31           | 74.578             | 77.992                    | 81.530   |
| -5     | 402.548            | 428.206                       | 455.318  | 32           | 71.501             | 74.742                    | 78.099   |
| -4     | 382.370            | 406.531                       | 432.046  | 33           | 68.568             | 71.646                    | 74.833   |

| TH1 R100-6.691K $\Omega$ $\pm$ 2% B0/100-3970K |                   |                   |         | 料号: (A09) (D11-241) 版本: A |                   |                   |         |
|------------------------------------------------|-------------------|-------------------|---------|---------------------------|-------------------|-------------------|---------|
| T(°C)                                          | Rmin(K $\Omega$ ) | Rnom(K $\Omega$ ) | Rmax(K) | T(°C)                     | Rmin(K $\Omega$ ) | Rnom(K $\Omega$ ) | Rmax(K) |
| 34                                             | 65.773            | 68.696            | 71.721  | 71                        | 16.471            | 16.964            | 17.465  |
| 35                                             | 63.107            | 65.885            | 68.757  | 72                        | 15.921            | 16.393            | 16.871  |
| 36                                             | 60.565            | 63.204            | 65.933  | 73                        | 15.393            | 15.843            | 16.300  |
| 37                                             | 58.140            | 60.649            | 63.241  | 74                        | 14.885            | 15.315            | 15.751  |
| 38                                             | 55.827            | 58.212            | 60.675  | 75                        | 14.396            | 14.807            | 15.223  |
| 39                                             | 53.619            | 55.887            | 58.228  | 76                        | 13.925            | 14.318            | 14.716  |
| 40                                             | 51.513            | 53.670            | 55.895  | 77                        | 13.472            | 13.847            | 14.227  |
| 41                                             | 49.501            | 51.553            | 53.669  | 78                        | 13.035            | 13.394            | 13.757  |
| 42                                             | 47.581            | 49.534            | 51.546  | 79                        | 12.615            | 12.958            | 13.305  |
| 43                                             | 45.747            | 47.605            | 49.520  | 80                        | 12.210            | 12.538            | 12.869  |
| 44                                             | 43.995            | 45.764            | 47.586  | 81                        | 11.820            | 12.134            | 12.450  |
| 45                                             | 42.321            | 44.006            | 45.740  | 82                        | 11.445            | 11.744            | 12.047  |
| 46                                             | 40.722            | 42.326            | 43.977  | 83                        | 11.082            | 11.369            | 11.658  |
| 47                                             | 39.193            | 40.722            | 42.293  | 84                        | 10.733            | 11.007            | 11.283  |
| 48                                             | 37.732            | 39.188            | 40.685  | 85                        | 10.397            | 10.659            | 10.923  |
| 49                                             | 36.334            | 37.723            | 39.148  | 86                        | 10.072            | 10.323            | 10.575  |
| 50                                             | 34.998            | 36.322            | 37.680  | 87                        | 9.760             | 9.999             | 10.240  |
| 51                                             | 33.700            | 34.961            | 36.254  | 88                        | 9.458             | 9.686             | 9.917   |
| 52                                             | 32.456            | 33.658            | 34.890  | 89                        | 9.167             | 9.385             | 9.605   |
| 53                                             | 31.264            | 32.410            | 33.584  | 90                        | 8.886             | 9.095             | 9.305   |
| 54                                             | 30.123            | 31.214            | 32.333  | 91                        | 8.614             | 8.815             | 9.016   |
| 55                                             | 29.028            | 30.069            | 31.135  | 92                        | 8.353             | 8.544             | 8.736   |
| 56                                             | 27.979            | 28.971            | 29.987  | 93                        | 8.100             | 8.283             | 8.467   |
| 57                                             | 26.973            | 27.919            | 28.888  | 94                        | 7.856             | 8.031             | 8.207   |
| 58                                             | 26.008            | 26.911            | 27.834  | 95                        | 7.621             | 7.788             | 7.956   |
| 59                                             | 25.082            | 25.944            | 26.823  | 96                        | 7.393             | 7.553             | 7.714   |
| 60                                             | 24.194            | 25.016            | 25.855  | 97                        | 7.173             | 7.326             | 7.480   |
| 61                                             | 23.342            | 24.126            | 24.926  | 98                        | 6.961             | 7.107             | 7.254   |
| 62                                             | 22.524            | 23.272            | 24.035  | 99                        | 6.756             | 6.896             | 7.036   |
| 63                                             | 21.739            | 22.453            | 23.180  | 100                       | 6.558             | 6.691             | 6.825   |
| 64                                             | 20.984            | 21.666            | 22.360  | 101                       | 6.366             | 6.494             | 6.622   |
| 65                                             | 20.260            | 20.910            | 21.573  | 102                       | 6.181             | 6.303             | 6.425   |
| 66                                             | 19.564            | 20.185            | 20.817  | 103                       | 6.001             | 6.118             | 6.235   |
| 67                                             | 18.896            | 19.488            | 20.092  | 104                       | 5.828             | 5.940             | 6.052   |
| 68                                             | 18.253            | 18.819            | 19.395  | 105                       | 5.661             | 5.768             | 5.874   |
| 69                                             | 17.635            | 18.176            | 18.726  | 106                       | 5.499             | 5.601             | 5.703   |
| 70                                             | 17.042            | 17.558            | 18.083  | 107                       | 5.342             | 5.440             | 5.537   |

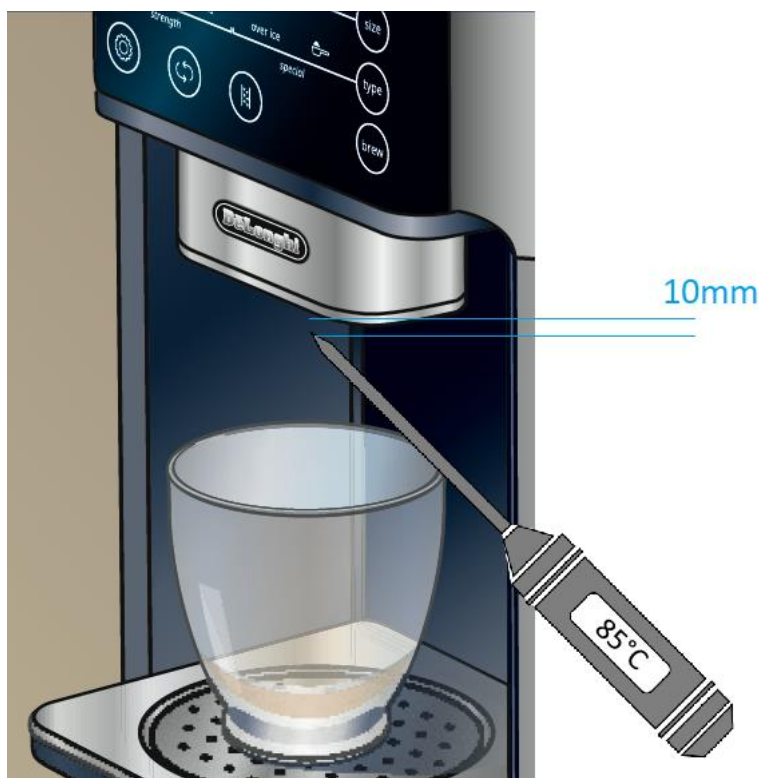
## 9 COFFEE TEMPERATURE TEST

Complaints from end users about coffee temperature are quite frequent. They are mainly due to incorrect appliance adjustments or to an incorrect expectation by the customer.

A **coffee temperature measurement** is required all the times any of these complaints are encountered.

To perform the coffee temperature test, follow in sequence the below steps:

1. Turn the appliance ON.
2. Make sure the temperature setting will be at level 2 (default).
3. Prepare a 24oz beverage to warm up the hydraulic circuit.
4. Select to prepare a **12oz beverage** (refer to the user manual for more details)
5. Start the coffee preparation
6. Wait until the coffee will start being delivered into the glass
7. Measure the coffee flow temperature at about 2÷10mm from the coffee spout, as shown in the below picture:

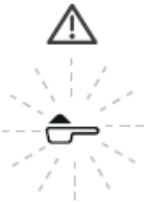


The **optimal indicative temperature measurement** for coffee should be  $85^{\circ}\text{C} \pm 5^{\circ}\text{C}$ .

## 10 TROUBLESHOOTING

### 10.1 GENERAL TROUBLESHOOTING

| The icons lights                                                                    | Probable cause                          | Solution                                                                                                                                                                                                                                      |
|-------------------------------------------------------------------------------------|-----------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|    | The infuser is not present              | Pull the drip tray out, insert the infuser then put back the drip tray                                                                                                                                                                        |
|    | Brewing unit alarm                      | Clean the inside of the appliance, if the message is still displayed contact De'Longhi customer service                                                                                                                                       |
|  | The beans container (C) is almost empty | Fill the beans container (C).                                                                                                                                                                                                                 |
|  | The water tank (F) is empty.            | Fill the water tank (F) with fresh water and press  button to complete the delivery of the beverage, except 'espresso style' that will not be completed. |

|                                                                                     |                                                                                      |                                                                                                           |
|-------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------|
|    | <p>No water in the water circuit</p>                                                 | <p>Press the brew button to fill the water circuit</p>                                                    |
|    | <p>The coffee grounds container (Q) or the disposal water container (P) is full.</p> | <p>Empty the coffee grounds container (Q) and the disposal water container (P)</p>                        |
|   | <p>Tray assemble (L) is not inserted correctly.</p>                                  | <p>Insert correctly tray assemble (L), disposal water container (P) and coffee grounds container (Q).</p> |
|  | <p>Not enough pre-ground coffee has been filled.</p>                                 | <p>Place pre-ground coffee in the funnel and repeat delivery.</p>                                         |

|                                                                                                                                   |                                                                                                                                                                              |
|-----------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| The appliance does not come on.                                                                                                   | Plug into the mains socket.                                                                                                                                                  |
| The appliance does not start.                                                                                                     | Insert correctly tray assemble (L), disposal water container (P) and coffee grounds container (Q).                                                                           |
| The appliance does not respond to commands.                                                                                       | Insert correctly tray assemble (L), disposal water container (P) and coffee grounds container (Q).                                                                           |
| Water tank (F) is full but the  icon lights on. | Insert correctly the water tank and press  button for start the circuit filling procedure. |
| Once remove the tray assemble coffee grounds there are coffee grounds outside the ground container                                | You might have added the pre-ground coffee while the unit was turned off. Please make sure to follow the procedure explained on section "pre-ground"                         |
| the infuser cannot be extracted                                                                                                   | the unit must be turned off completely to be able to extract the infuser                                                                                                     |

## 10.2 ADVANCED TROUBLESHOOTING TIPS

- The **TCOs** are connected in series to the power cord, therefore in case the appliance won't turn ON, it could be that one or both the TCOs are interrupted.
- In case the temperature of the brewed coffee would be very low (e.g. about 60°C), this could indicate that one of the two heating elements of the Thermoblock is interrupted. In this case a wattmeter would confirm a power absorption of 730Watts only.
- If the coffee is delivered at "room temperature", this means that the heating element is damaged and it has to be replaced.
- The **GENERAL ALARM (BREWING UNIT ALARM)** is triggered in the following main cases:
  - when the **squeeze container micro switch** is unable to provide power supply to the transmission motor;
  - when the **NTC sensors** are interrupted;
  - when the **heating element** is not supplied;
  - in case the **UP limit switch is not pressed or remains open** and the infuser overcomes the maximum height accepted by the position encoder;
  - in case the **DOWN limit switch is not pressed or remains open** and the motor keeps pushing down until the PCB times out with the alarm trigger.